

CEO Monthly Report

November 2024



Mansfield Shire

1. Customer Service

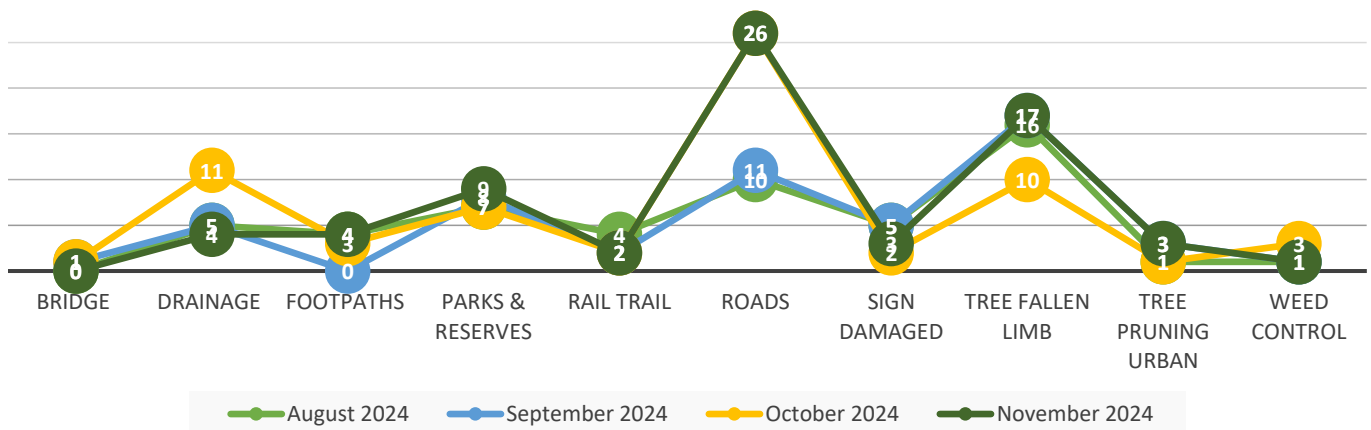
Monthly Customer Request Management System (CRMS) Report – November 2024

CRMS statistics for the month of October show **152** customer requests registered with **47** requests remaining open and **105** being closed during the month.

No complaints were received for November 2024.

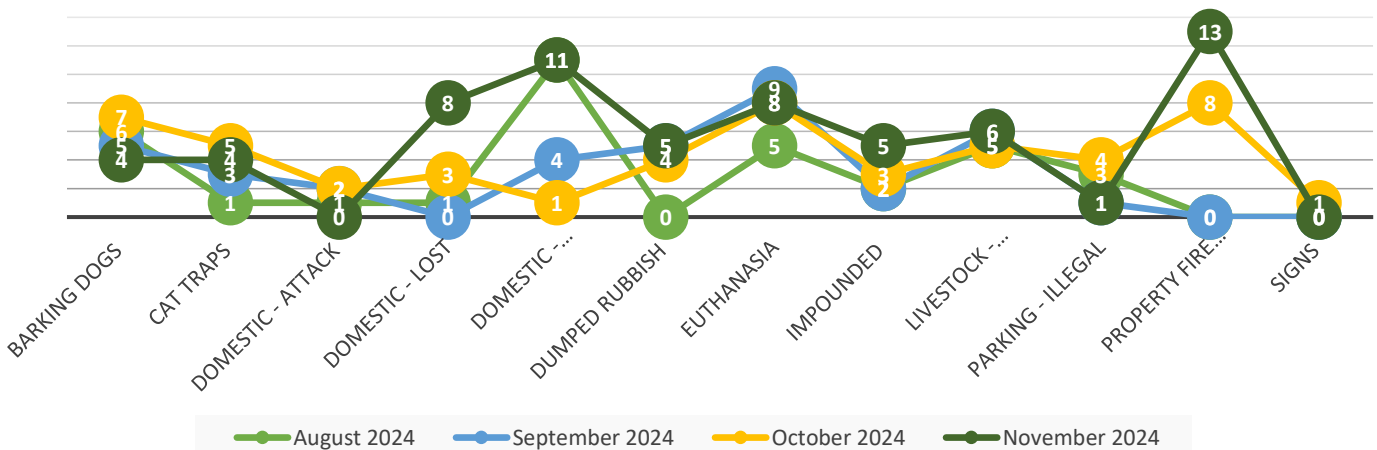
The majority of requests (46%) were for Field Services, totalling **71** for the month of November 2024.

Field Services Top Customer Requests



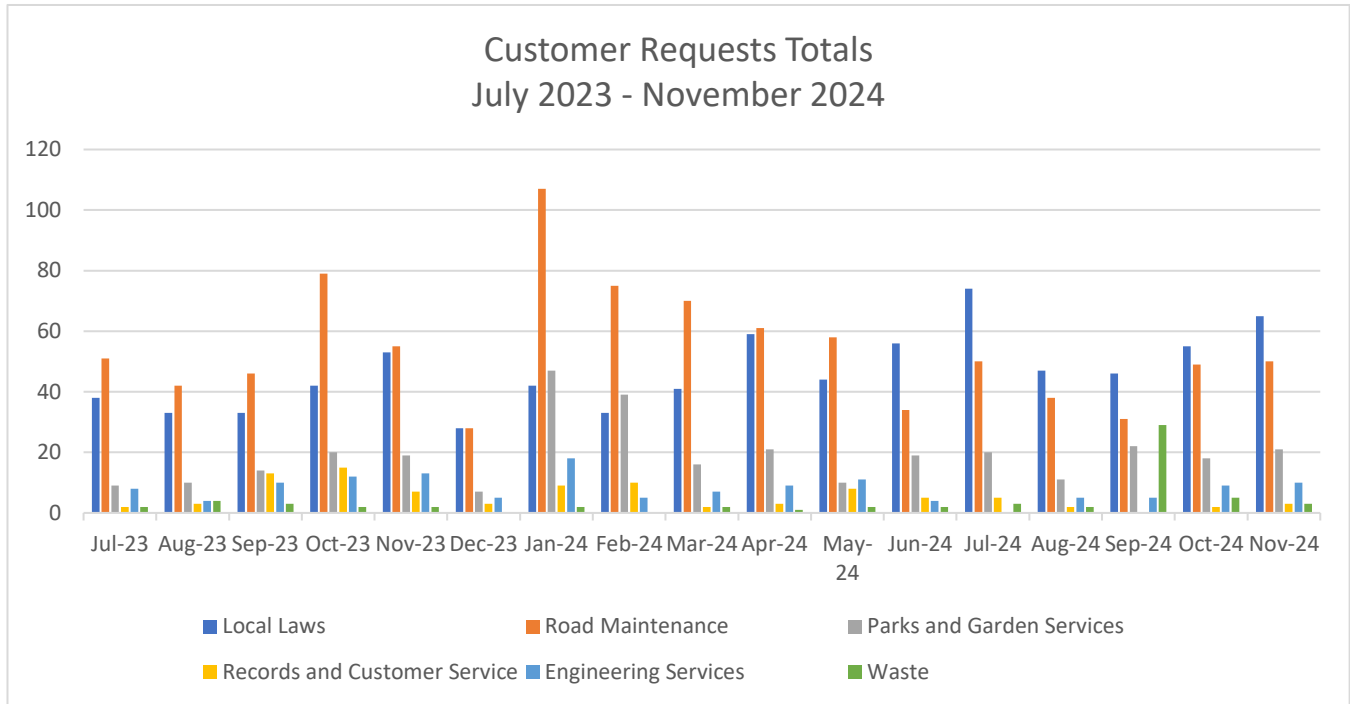
Local Laws was the second largest group (32%) totalling **65** for the month of November 2024.

Local Laws Top Customer Requests



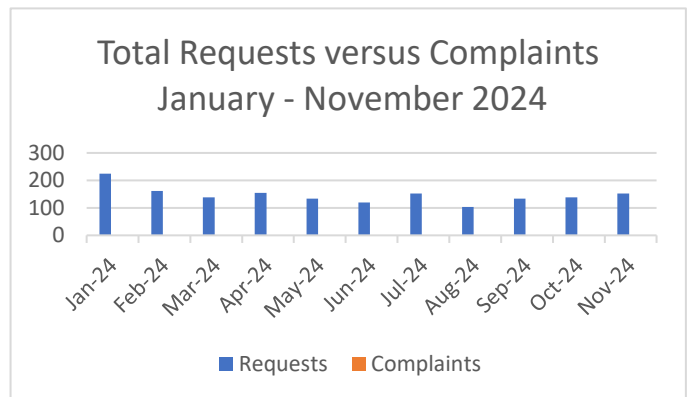
Mansfield Shire Council | **CEO Monthly Report**

At the time of the report there were **6** overdue service requests. Overall organisation performance of total events, ratio of opened to closed in the month is **91%**.



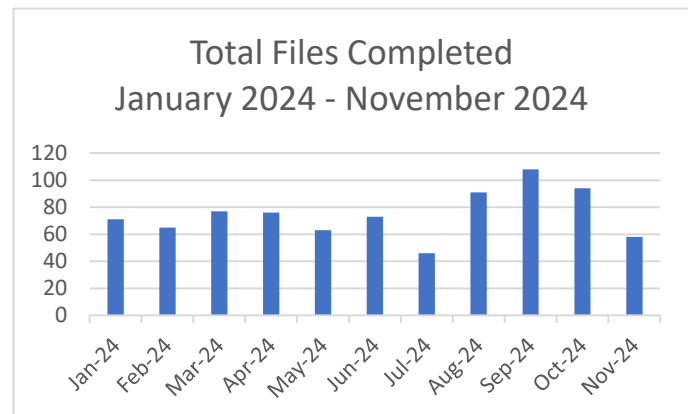
Requests Versus Complaints

November 2024	
	Total
Requests	152
Complaints	0



Digitisation Information Project

	Total Files
November 2024	58
Total files	8239
Completed	6736
Remaining	1503



2. Governance

Confidential Reports - Financial Year to Date

Month	No. of Confidential Reports	Year to Date
July 2024	2	2
August 2024	5	7
September 2024	1	8
October 20234	0	0
November 2024	0	0
December 2024		
January 2025		
February 2025		
March 2025		
April 2025		
May 2025		
June 2025		
TOTAL	8	8

Freedom of Information Requests – FOI – Financial Year to Date

Month	No. of FOI Requests	Year to Date
July 2024	3	3
August 2024	3	6
September 2024	7	13
October 20234	1	14
November 2024	0	0
December 2024		
January 2025		
February 2025		
March 2025		
April 2025		
May 2025		
June 2025		
TOTAL	14	14

3. Capital Works

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Council Building Renewal - Depot	\$30,000	Depot toilet facilities renewal – scoping in progress.	On Budget	Jan 2025
Solar Panel Install Program	\$25,000	Mansfield Sporting Complex – Switchboard upgrade completed and roof repairs to enable solar installation next financial year completed in November. Youth Centre solar panel install completed.	On Budget	Completed Nov 2024
Public Toilets - High Street - Lords Reserve	\$206,300	Renewal of High Street Toilet Flooring - completed on 23 October. Upgrade of Lords Reserve Toilet – designs complete, procurement will commence on execution of Lords Reserve funding agreement.	On Budget	June 2025
Mansfield Heritage Museum	\$389,000	Construction of the Mansfield Heritage Museum Stage 1 progressing well, with LRCI funded component complete despite some delays experienced due to wet weather. Budget figure includes carry forward amount and contribution to fit out of Museum building. Fit out works commenced in October 2024 with works in the Admin area/sales entrance, anticipate completion December 2024.	On Budget	June 2025
Lords Reserve Pavilion	\$510,000	Construction of new Pavilion. Tender process will commence on execution of Lords Reserve funding agreement. Budget includes Council contribution, with a successful funding application made to the Growing Regions fund for another \$1.4m.	On Budget	Dec 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mansfield Pre-School Centre	-	Funding agreement executed with Kinder Committee for Council contribution to Centre upgrade in 2023-24, construction complete.	On Budget	Completed Aug 2024
Emergency Resilience Centre	\$546,000	Construction of the Emergency Resilience Centre is dependent on grant funding opportunities and is unable to commence until funding is secured. Council's application to the Disaster Ready Fund was not successful; other funding opportunities will be sought.	On Budget	Dec 2025
Goughs Bay Boat Club	-	Construction works managed by the Boat Club. Project Control Group meetings held monthly with RDV to provide governance and oversight of project. Alternative location for wastewater disposal has been approved and installation works complete. EPA licence granted for wastewater system.	On Budget	Completed Nov 2024
Bridges & Culverts				
Bridge Renewal	\$225,000	Bracks Bridge renewal – Contract awarded, construction completed October. Old Tonga Rd barriers / widening – works completed in October. Renewal works identified in Level 2 bridge inspections – scoping in progress.	On Budget	Apr 2025
Hearns Road Bridge	\$50,000	Grant application made to Safer Local Roads and Infrastructure Program (SLRIP) for Hearns Rd bridge design and upgrade.	On Budget	June 2025
Bridge & Culvert Inspection & assessment Program	\$20,000	Level 2 bridge assessment contract awarded, inspection completed, reports received in November.	On Budget	Completed Nov 2024
Causeway & Culvert Upgrade Program	\$438,000	Lennons Ln culvert awarded, stream flows have rescheduled commencement to January.	On Budget	Apr 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Graves Rd culvert funds contributed to SLRIP grant Culverts on Buttercup Rd – works completed with Resheet program in November.		
Drainage				
Drainage Upgrade	\$543,000	Upgrade of Rowe St drainage – RFT completed and will go to Council at December meeting. Logan St spoon drain completed. Construction of drainage along easement – Malcolm & Highett St legal agreements in progress, RFT in progress. Elvins St drainage design contractor awarded. Saligari Rd culvert to be scoped by Field Services.	On Budget	May 2025
Mansfield Flood Study	\$228,635	Mansfield Flood Study in progress, final report due in April. Upper Catchment Tributaries Flood Study contract awarded.	On Budget	Oct 2025
Drainage Renewal Program	\$120,000	Drainage Renewal and Inspect & Jet program to be scoped. College Ln stormwater diversion scope complete, awaiting consultation. Design and construction of Hurley St Woods Point improvements site inspection completed Thursday 10 Oct, scope finalised, RFQ in progress.	On Budget	Mar 2025
Open Space & Streetscapes				
Bonnie Doon Rec Reserve	\$40,000	Master Plan Implementation – scoping in progress, with funding application submitted for footpath links. Funding application in progress for new netball courts and carpark.	On Budget	May 2025
Street Furniture Renewal	\$50,000	Bench replacement program at recreation reserves, street furniture and bollard renewal scoping complete. RFQ in progress.	On Budget	May 2025
Fenced off leash Dog Park	\$150,000	Dog Park at Station Precinct awaiting funding agreement.	On Budget	June 2025
High Street Master Plan	\$50,000	Initial planning and scoping in progress.	On Budget	May 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Pump Track - Station Precinct	\$50,000	Design and construct new pump track – design on hold pending funding agreement.	On Budget	June 2025
Disabled Car Parking	\$50,000	Installation of disabled parking at various locations in Mansfield. Consultation completed; contract awarded, works completed in November.	On Budget	Completed Nov 2024
Stage Platform	\$10,000	Design of small stage for Botanic Park. Consultation completed on Engage, positive result. Meeting scheduled with designer and building permit to be arranged.	On Budget	Jan 2025
Hihett St Playground & Drama Room	\$20,000	Strengthen fence & gates at playground - materials delivered. Renew drama room at Mansfield Sporting Complex – awaiting outcome of Play our Way funding.	On Budget	Feb 2025
LED Street Lighting Upgrade	\$60,000	Conversion to LED streetlights - contractor awarded.	On Budget	Dec 2024
Swimming Pool Renewal	\$85,000	Digital Dosing System installation - completed November. Renewal of pool equipment – completed November.	On Budget	Completed Nov 2024
Rubbish Bin Renewal	\$20,000	Renewal of rubbish bins – Project Completed	On Budget	Completed Sept 2024
Tracks & Trails Strategy	\$55,000	Develop Tracks & Trails strategy; PCG held, design brief completed, RFQ in progress.	On Budget	Oct 2025
Pathways				
Footpath Renewal	\$186,500	Goughs Bay foreshore path works completed in October. Rail Trail path contract awarded, works to commence in February. Concrete footpath renewal program – completed in October.	On Budget	Jan 2025
Footpath New	\$407,915	Design of Howqua Inlet shared path in progress. Maintongoon Rd footpath design scoped, RFQ in progress. Construction of Pires- Goughs Bay shared path - contract awarded, works to commence in December.	On Budget	May 2025

Mansfield Shire Council | CEO Monthly Report

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Procurement for Mansfield-Whitfield footpath in progress. Kidson Parade contract awarded. Works commenced in November, anticipate completion in December.		
Roads				
Kerb & Channel	\$128,444	Kerb & Channel renewal program – Work completed in November.	On Budget	Completed Nov 2025
Re-Seal / asphalt replacement Program	\$592,256	Reseal program – contract awarded in August Council meeting. Works completed in November.	On Budget	Completed Nov 2024
Re-Seal Preparation Program	\$550,000	Pavement re-seal preparation works including patching and drainage improvements prior to resealing. Contract awarded in August Council meeting. Works completed in November.	On Budget	Completed Nov 2024
Malcolm St Reconstruction	\$200,000	Scoping in progress, geotechnical investigation arranged.	On Budget	May 2025
Gravel Re-Sheeting Program	\$556,100	Re-sheet program – contract awarded in August Council meeting. Works on track for completion in November.	On Budget	Jan 2025
Township Sealing Program	\$295,250	James St, Bonnie Doon sealing, and drainage works – awarded, works completed in November.	On Budget	Completed Nov 2024

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

4. Statutory Planning

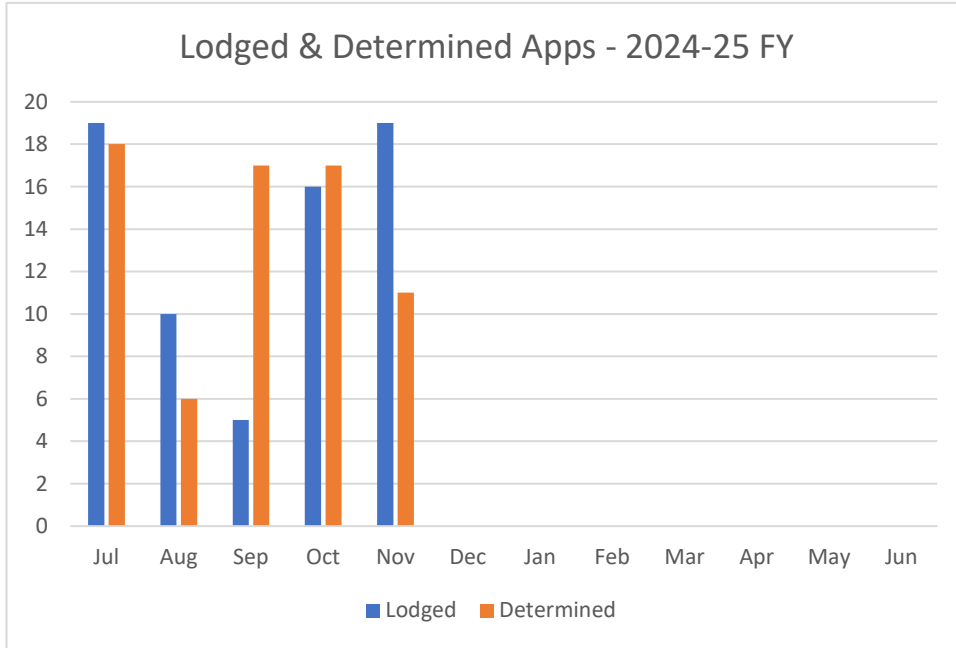
Planning Applications Lodged

App No.	Property Address	Proposal
P057A-23	316 Glen Creek Road Bonnie Doon Vic 3720	Use and development of land for a dwelling and outbuilding; development of land for a Small Second Dwelling and two temporary Shipping Containers for domestic storage
P105-24	102 Highton Lane Mansfield Vic 3722	Multi-lot subdivision [24 lots]
P106-24	85 Dead Horse Lane Mansfield Vic 3722	Use and development of land for a Vehicle Store [Bus Terminal]
P107-24	62 Peppermint Lane Tolmie Vic 3723	Use and development of land for Group Accommodation [two Cabins]
P108-24	201 Lakins Road Mansfield Vic 3722	Use and development of land for a Caretaker's House
P109-24	2475 Mt Buller Road Merrijig (Mount Buller) Vic 3723	Development of land for alterations and additions to the existing dwelling, use and development for a Second Dwelling, development for a farm shed
P110-24	880 Mansfield-Woods Point Road Mansfield Vic 3722	Two [2] Lot Re-Subdivision
P111-24	10 Paxtons Lane Mansfield Vic 3722	Two [2] Lot Subdivision
P112-24	104 Dead Horse Lane Mansfield Vic 3722	Two [2] Lot Subdivision
P113-24	1564 Maroondah Highway Bonnie Doon Vic 3720	Use and development of land for a dwelling
P114-24	2 Sadie Court Mansfield Vic 3722	Two [2] Lot Subdivision
P115-24	67 Highton Lane Mansfield Vic 3722	Four [4] Lot Subdivision
P116-24	1-9 Ailsa Street Mansfield Vic 3722	Two [2] Lot Subdivision
P117-24	128 Ogilvies Road Mansfield Vic 3722	Use of land for a Place of Assembly
P118-24	437 Maroondah Highway Merton Vic 3715	Development of land for a domestic outbuilding
P119-24	30 Nolan Street Mansfield Vic 3722	Change of use to Group Accommodation [four apartments]
P127B-19	221 Wairere Road Boorolite Vic 3723	Use and development for Group Accommodation and buildings and works [aircraft hanger]
VS008-24	9 Changue Road Merrijig (Mount Buller) Vic 3723	Development of land for a domestic outbuilding
VS010-24	697 Piries-Goughs Bay Road Goughs Bay	Development of land for a domestic outbuilding
Total Applications Lodged:		19

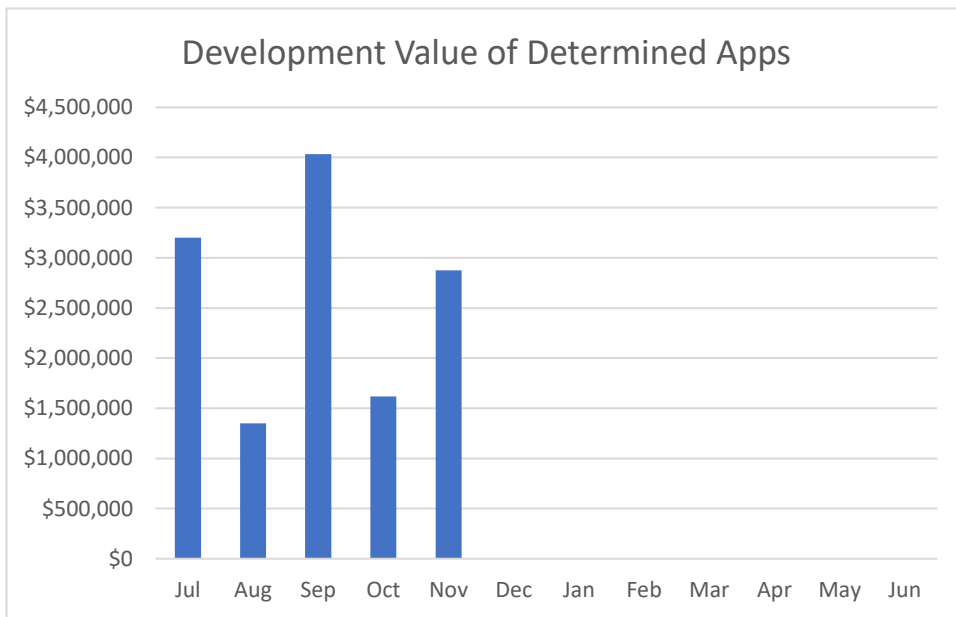
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P042-23	44 Lake Drive Howqua Inlet Vic 3723	Development of land for an outbuilding	Withdrawn
P081-24	350 Campagnolos Road Mansfield Vic 3722	Use and development of land for a Second Dwelling	Permit issued
P100A-22	437 Maroondah Highway Merton Vic 3715	Development of outbuilding ancillary to a dwelling, in accordance with the endorsed plans	Permit issued
P083-24	Top Floor Residence, 5A Collopy Street Mansfield Vic 3722	Change of Use of land for three [3] Dwellings	Notice Of Decision to Grant a Permit
P087-24	Rifle Butts Road, Council Road Reserve Mansfield Vic 3722	Removal of Native Vegetation	Permit issued
P072-24	Rifle Butts Road, Council Road Reserves Mansfield Vic 3722	Removal of native vegetation	Permit issued
VS007-24	158 Blue Range Road Bridge Creek Vic 3723	Development of land for a [replacement] farm shed	Permit issued
P078-23	7890 Mansfield-Woods Point Road Gaffneys Creek Vic 3723	Use and development of land for a Telecommunications Facility	Withdrawn
P152-22	295 Tabletop Road Bridge Creek Vic 3723	Buildings and works for the alteration of an existing dwelling and change of use of existing outbuilding to group accommodation.	Permit issued
P092-24	80 Owens Creek Drive Mansfield Vic 3722	Use and development of land for a dwelling and two [2] outbuildings	Permit issued
P209-23	6584 Mansfield-Woods Point Road Knockwood	Use and development of land for a dwelling and two [2] outbuildings [one Shipping Container], and alteration of access to a road in the Principal Road Network	Notice of Decision to Refuse to Grant a Permit
Total Applications Determined:			11

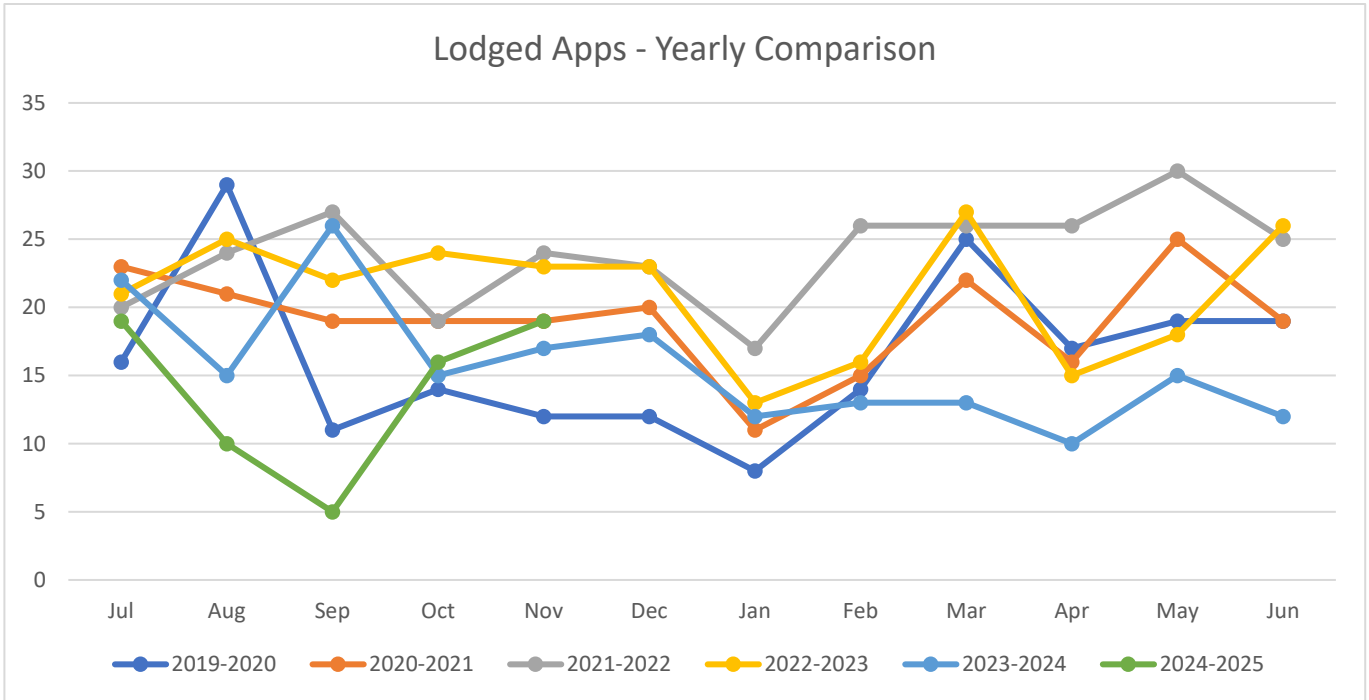
Number of Applications Lodged and Determined



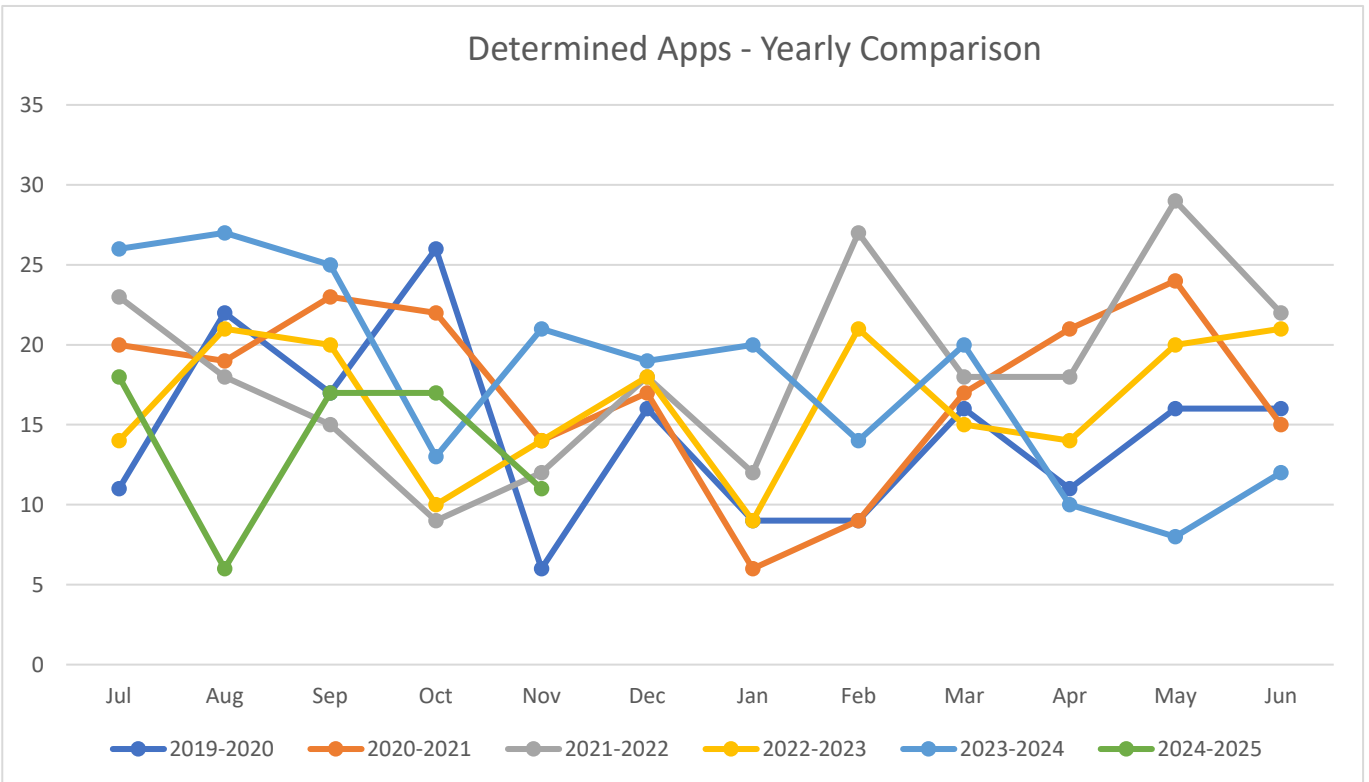
Estimated Cost of Development of Determined Applications



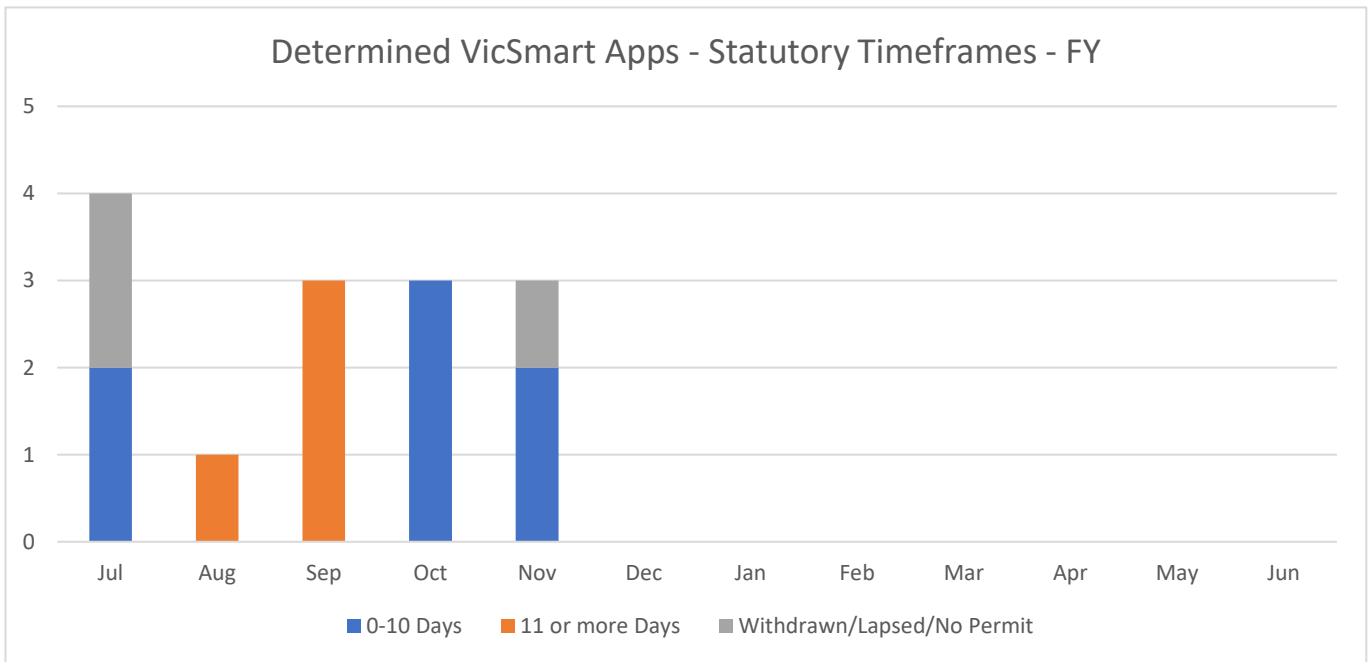
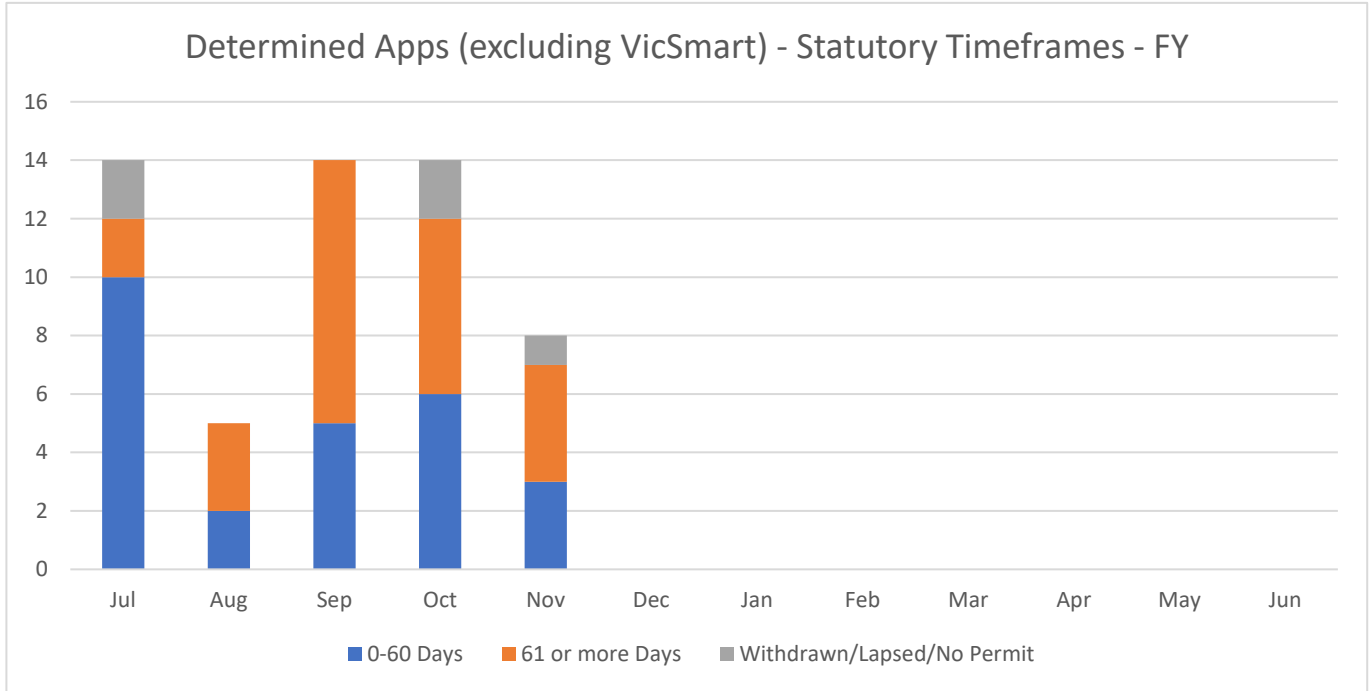
Lodged Planning Applications – Yearly Comparison



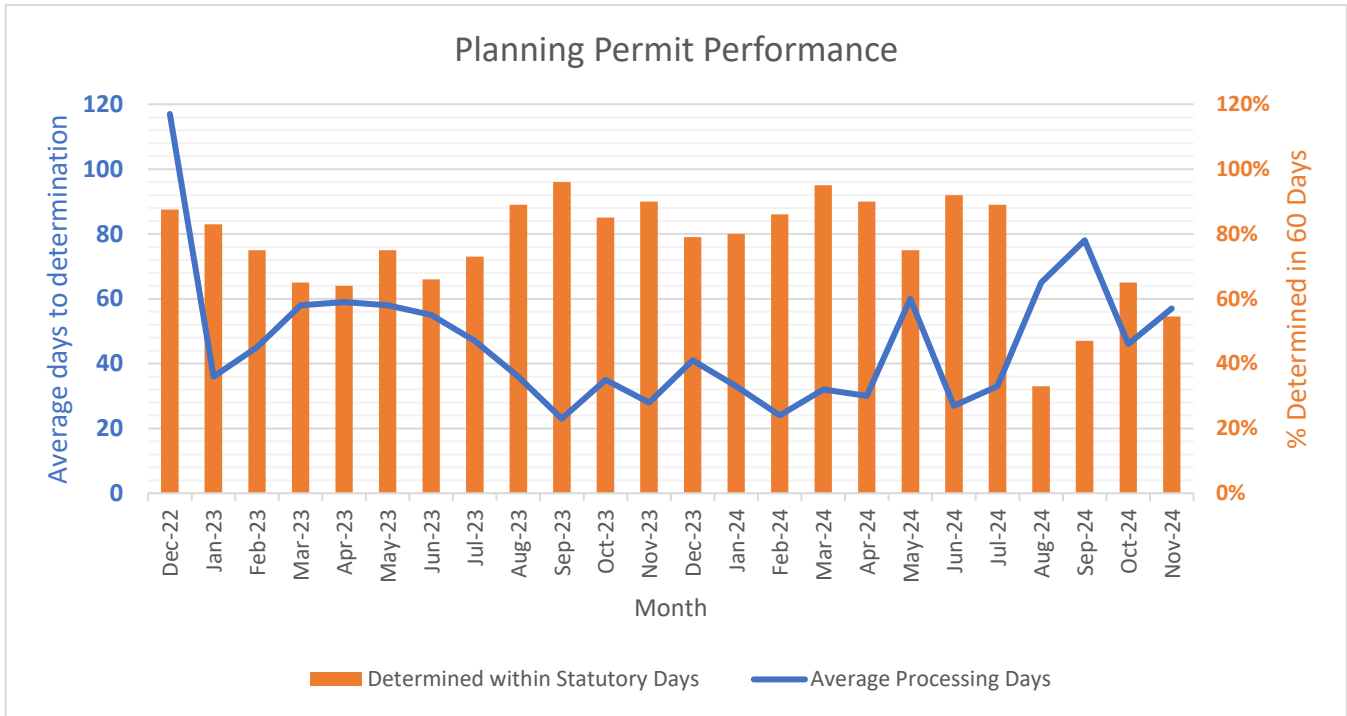
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Type	Date Lodged	Application Stage
S239677P-24	Redgum Drive Mansfield	Certification of a Plan	11/11/2024	Referred
S239683B-24	Redgum Drive Mansfield	Certification of a Plan	11/11/2024	Referred
S240202J-24	Redgum Drive Mansfield	Certification of a Plan	19/11/2024	Referred
S239947H-24	880 Mansfield -Woods Point Road Mansfield	Certification of a Plan	19/11/2024	Lodged
S239831B-24	67 Highton Lane Mansfield	Certification of a Plan	20/11/2024	Lodged
S240455T-24	2 Sadie Court Mansfield	Certification of a Plan	22/11/2024	Lodged
S239163J-24	141 Lakins Road Mansfield	Certification of a Plan	26/11/2024	Lodged
Total applications received: 7				

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	1
Secondary Consent	6
Extension of Time	1
Written Planning Advice	2
Certification & Statement of Compliance	1
Section 71 Corrected Planning Permits	
Assessment against a Section 173 Agreement	2
Development Plan	
Total applications Issued: 12	

Strategic Planning

Project Name	Status	Description	Comments/ Actions completed	Next steps/ Response expected by
Planning Scheme Amendments				
C55mans	In Progress	Alters the urban floodway zone at Redgum Rise Estate	Amendment documentation submitted to minister for Gazettal.	Awaiting Ministerial decision and approval.
C56mans	Ready for Exhibition	Implements the Alpine Approaches Planning Scheme Amendment	Authorised by DTP for Exhibition. Minor changes made to mapping and ordinance based on preliminary community feedback.	Exhibition to be undertaken 15 December 2024 until 31 January 2025.
C57mans	Under Review	Implements the Mansfield Planning Scheme Review and Mansfield Open Space Strategy	Exhibition completed 19 April 2024. 4 submissions received and reviewed by Council officers.	Proposed to split MOSS out from Planning Scheme Review and undertake in two separate amendments as MOSS submissions not resolved. Council report to be prepared for February meeting, prior to submission to DTP and Minister. Further meeting planned with submitters to identify options.
C60mans	In Progress	Implement Mansfield Planning Scheme Review and Planning Strategy into the Mansfield Planning Scheme.	Amendment received authorisation at August Council meeting.	Upload Ordinance changes and submit amendment to DTP for approval in January/February 2025.
C61mans	In Progress	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	DTP provided a formal response to the amendment draft on 19 July 2024. Multiple concerns expressed.	Meeting to be arranged with DTP to explore options based on their response. Further report to Council anticipated to address changes required in March/April 2025.
C62mans	Awaiting Response	Environmental Significance Overlay	DTP provided written response expressing concerns with the	Looking to get agreement from GMW on new MOU (currently

Project Name	Status	Description	Comments/ Actions completed	Next steps/ Response expected by
		review to reduce referrals to GMW	amendment on 5 April 2024. Meeting held in November clarified direction and need for new MOU to be drafted.	in draft) for wastewater management in alignment with new EPA guidelines. Anticipate that this process will not be completed until April/May 2025, ready for Council submission to seek approval to exhibit the amendment.
C63mans	In Progress	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	DTP responded with concerns on 30 August 2024. Councillor Briefing completed on 3 September 2024. Applicant awaiting meeting with DTP to discuss concerns.	Meeting between all parties still to be confirmed, follow up has been escalated. Anticipate that this amendment will need to be re-submitted to DTP before seeking authorisation to exhibit.
Strategic/Structure Plans				
Goughs Bay Plan	In Progress	Creates a Structure Plan for Goughs Bay for the next 20 years.	Plan drafted and reviewed at Councillor Briefing on 3 September 2024.	Community consultation on draft plan scheduled to begin post-caretaker period in mid-December. Update to be provided at December Briefing.
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimibah	Engagement comments summarised and included in draft plan.	Draft Plan anticipated to go to February Briefing prior to community engagement.
Other (Strategic Planning adjacent projects)				
Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	RFT completed and contract awarded, with data supplied to consultant in preparation for flood modelling.	Draft hydrology report expected in mid-2025. First round of community consultation planned for March 2025. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and undergoing review by internal staff for comment.	Any comments or changes to be made communicated back to consultants in early 2025.

Project Name	Status	Description	Comments/ Actions completed	Next steps/ Response expected by
Integrated Wastewater Management Plan	In Progress		Draft plan prepared and undergoing internal review.	Community engagement to follow review of draft study – anticipated to be in early 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Draft car parking study scope and tender documents prepared. Community engagement plan drafted.	Business and community engagement planned for early 2025. Consultancy to be awarded to undertake study on completion of early scoping and community engagement.

5. Building Services

No report available for November due to testing of new Greenlight system in progress.

6. Regulatory Services

No report available for November due to testing of new Greenlight system in progress.

7. Waste Services

Kerbside Waste Collection Statistics

The landfill diversion rate for the month of November 2024 was 44.24%.

And the current yearly average landfill diversion rate for FY24/25 is 40.76%..

	2024-2025					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	83.90	30.40	201.40	315.70	114.30	36.21%
Aug	80.65	39.63	192.50	312.78	120.28	38.46%
Sep	69.44	49.84	166.10	285.38	119.28	41.80%
Oct	86.64	60.95	195.02	342.61	147.59	43.08%
Nov	89.71	59.91	188.58	338.20	149.62	44.24%
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	410.34	240.73	943.60	1594.67	651.07	
Avg Landfill Diversion Rate for the FY						40.76%

Project Updates:

Spring clean-up – November 2024

To date we have received 100 cubic meters of green waste. This event will conclude on 30 November.

Copies of the Mansfield Matters and Facebook post promoting this event are below:



Spring Clean Up - Prepare now for the Fire Danger Period

Council is offering a free green waste drop-off at the Mansfield Resource Recovery Centre all through November to help residents and owners remove flammable material from around their properties. Each household can bring one 6x4 trailer of green waste.

Keeping our shire safe in the First Danger Period takes whole community effort. To find out more about how to prepare your property, visit cfa.vic.gov.au.

Resource Recovery Centre, 163 Monkey Gully Road, Mansfield. Open 9am to 5pm on Mondays and weekends. Open 9am to 2pm on Wednesdays and Fridays.

Carry in Carry Out – Melbourne Cup weekend

550 bags of waste were dropped off at the Resource Recovery Centre over the Melbourne Cup long weekend where free camper waste at the MRRC was offered and promoted via flyers and posters.

Signs and flyers were distributed to 9 locations by MSC staff to:

- ▶ Ampol service station Mansfield,
- ▶ BP service station Mansfield,
- ▶ Shell service station Bonnie Doon,
- ▶ Metro service station Bonnie Doon,
- ▶ IGA and Foodworks supermarkets Mansfield,
- ▶ Council customer service desk,
- ▶ Visitor Information Centre (extra copies for their mobile van),
- ▶ Mansfield Hunting and Fishing.

Carry In, Carry Out Take Your Rubbish with You

When visiting Mansfield Shire, please respect our 'Carry In, Carry Out' policy in relation to waste management.

All waste generated during your stay should be taken home with you or disposed of at the Mansfield Resource Recovery Centre.

Resource Recovery Centre
163 Monkey Gully Road, Mansfield
(Scan the QR code for directions)

Operating Hours
Open Wednesday and Friday 9.00am-2.00pm,
Monday, Saturday and Sunday 9.00am-5.00pm.
Closed Tuesday and Thursday.
The facility will be closed on the days of total fire ban.

Melbourne Cup Weekend Waste Management
FREE disposal of camping waste at the Mansfield Resource Recovery Centre is available from 01 November 2024 to 06 November 2024.
NB: Recyclables MUST be separated from waste. Eligible cans & bottles should be considered for the Container Deposit Scheme.

council@mansfield.vic.gov.au
@mansfieldshirecouncil
mansfield.vic.gov.au




Carry In, Carry Out Take Your Rubbish with You

When visiting Mansfield Shire, please respect our 'Carry In, Carry Out' policy in relation to waste management.

All waste generated during your stay should be taken home with you or disposed of at the Mansfield Resource Recovery Centre.

Resource Recovery Centre
163 Monkey Gully Road, Mansfield

Operating Hours
Open Wednesday and Friday 9.00am-2.00pm,
Monday, Saturday and Sunday 9.00am-5.00pm.
Closed Tuesday and Thursday.
The facility will be closed on days of total fire ban.

Camping rubbish can be dropped at NO COST to the Mansfield Resource Recovery Centre from 01 November 2024 - 06 November 2024.
Recyclables MUST be separated from waste.

05 5775 8555
TTY 133 677
mansfield.vic.gov.au

council@mansfield.vic.gov.au
33 Highett Street, Mansfield VIC 3722
Private Bag 1000, Mansfield VIC 3724

Tip vouchers

To date we have received 28 vouchers (with approx. 100 collected from reception), which equates to 28 cubic meters of green waste. This event continues to be available to rate payers until 30 June 2025, with vouchers available from the municipal office Customer Service team.

National Recycling Week – 11-17 November

Over the week of 11-17 November, the Waste team shared helpful tips (one a day) via Facebook to recycle, reduce waste and contamination, and engage in positive sustainable actions at home, work, and in the community. The information was from a resource kit provided by Planet Ark. The team also hosted a fun munch and learn trivia session which helped educate staff on waste and recycling.

The Waste Team attended the Waste Education Forum at Nagambie, hosted by Strathbogie Shire Council and Sustainability Victoria. The forum was designed for Waste Education officers and staff working on waste education projects to connect, collaborate, and share valuable resources and ideas with a presentation from Sustainability Victoria on the Small Acts, Big Impacts campaign and a roundtable discussion of what each Council is doing in the Waste Education area.

Mansfield Shire Council
14 November at 19:55

🚫 **TIP FIVE - Leave it out...of the recycling bin!**

Items that should be left out of your recycling bin include:

- Recyclables in plastic bags - keep your recyclables loose!
- Soft plastics - general waste
- Food waste - FOGO or home compost
- Nappies - general waste
- Clothes/Fabric - free drop off at Mansfield Resource Recovery Centre
- Polystyrene - general waste
- CDs/DVDs/Videos - donate, resell or general waste
- Drinking glasses and crockery - donate, resell or general waste
- Batteries & Mobile phones - free drop off at Council Offices, 33 Highett Street, Mansfield

Visit the link below to learn more about what you can put in which bin 📄

<https://www.mansfield.vic.gov.au/.../Domestic-Waste...>

Mansfield Shire Council
15 November at 19:55

♻️ **Tip Six: Buy Better!**

Did you know there is a re-use shop at the Mansfield Resource Recovery Centre? Come and grab a bargain!

📍 163 Monkey Gully Road, Mansfield

Standard operating hours:
9.00 am - 5.00 pm: Monday, Saturday & Sunday
9.00 am - 2.00 pm: Wednesday & Friday
Closed: Tuesday & Thursday, Total Fire Ban days, Good Friday, Christmas Day, and New Year's Day.

💳 Payment by EFTPOS only (no cash).

Find more helpful tips at Planet Ark's Resue hub: <https://recyclingnearyou.com.au/reuse-hub/>

Leave it out

...of the recycling bin

- Recyclables in plastic bags
- Soft plastics
- Food waste
- Nappies
- Clothes/Fabric
- Polystyrene
- CDs/DVDs/Videos
- Drink glass and crockery
- Batteries
- Mobile phones

Mansfield Shire **NATIONAL RECYCLING WEEK PLANET ARK**

Buy Better

- Buy second hand,
- Buy products made from recycled and recyclable materials
- Reduce how much you buy to begin with

You can find out more at **Planet Ark's Reuse Hub.**

Mansfield Shire **NATIONAL RECYCLING WEEK PLANET ARK**

MRRC Resale shop promotions

After feedback received during the promotions of National Recycling week, some community members mentioned it would be great to see what products the MRRC resale shop had available. We have therefore commenced some social media posts with photos of featured products which we will do frequently from here on (and depending on new stock being available to showcase).

Mansfield Shire Council
1h

Check out the bargains on offer at the Mansfield Resource Recovery Centre's Resale Shop (163 Monkey Gully Road, Mansfield).

Open:
Monday, Saturday & Sunday: 9am - 5pm
Wednesday & Friday: 9am - 2pm
Closed: Tuesday & Thursday, Total Fire Ban days, Good Friday, Christmas Day and New Year's Day.

💳 Payment by EFTPOS only (no cash).

MRRC Resale Shop
163 Monkey Gully Road, Mansfield

mansfield.vic.gov.au

Mansfield Shire

8. Property

Description	Total
Licences Active	20
Leases Active	14
New Licence	0
New Lease	0
Licences due to renew	1
Leases due to renew	0
Licences due to end and not renewed	0
Leases due to end and not renewed	0

Property Update – November 2024

- ▶ Licence due to renew is Mansfield Soccer Association

Currently under negotiation:

- ▶ VICSES Victoria State Emergency Service Land Lease
- ▶ Mechanics Institute Licence Agreement
- ▶ Jamieson Community Hall proposed Community Asset Committee Agreement
- ▶ Bonnie Doon Community Centre proposed Community Asset Committee Agreement
- ▶ Station Precinct Mansfield Historical Society Heritage Museum Community Asset Committee Agreement

No public notification undertaken this month.

9. Revenue Services

SharePoint/TRIM Data Migration – Project CODI

The team have been busy trimming G Drive files in preparation for the move to SharePoint and have completed approximately 50%.

Revenue Managers Association Training

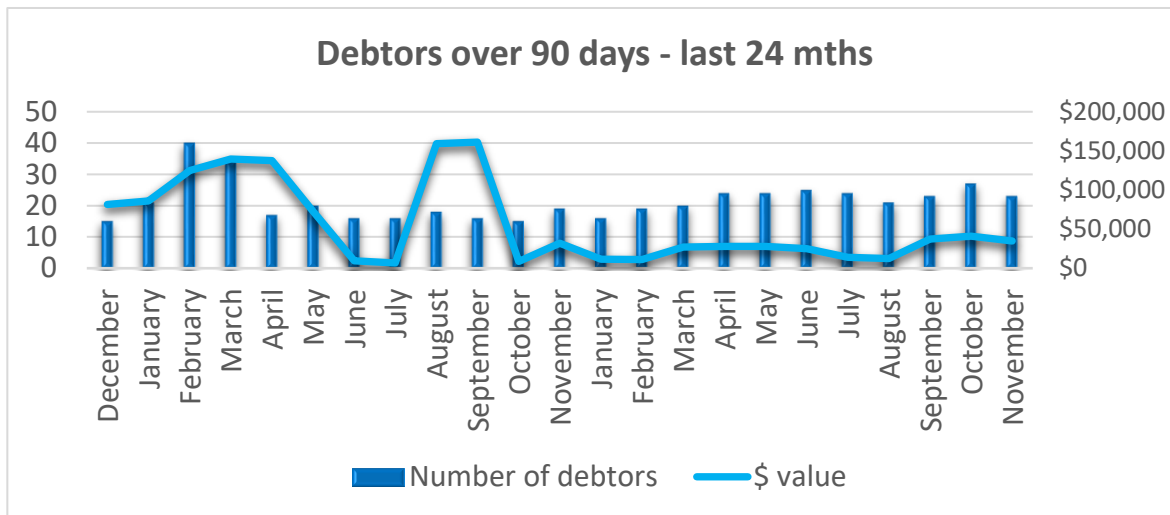
Team attended training day in Melbourne focusing writing for influence in Local Government.

Policy Review & Update

Two revenue policies have been reviewed and updated - Naming of Roads, Features or Localities and the Account Write off/Refund Policy and Procedure.

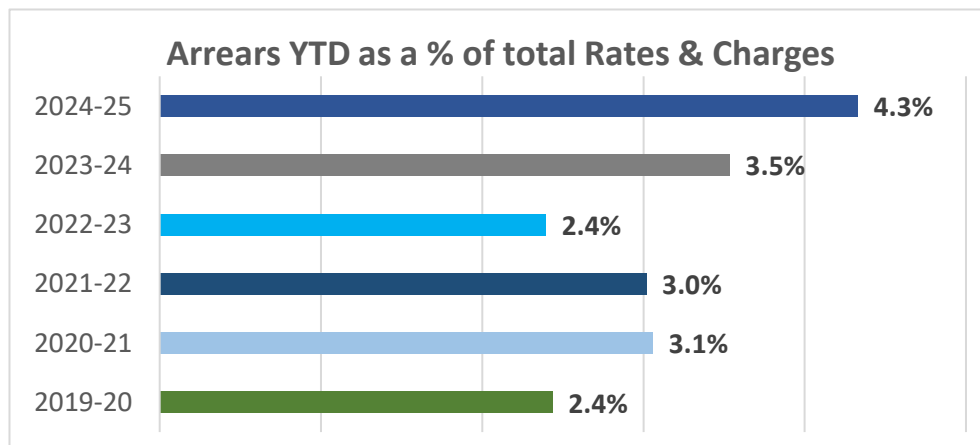
Debtors

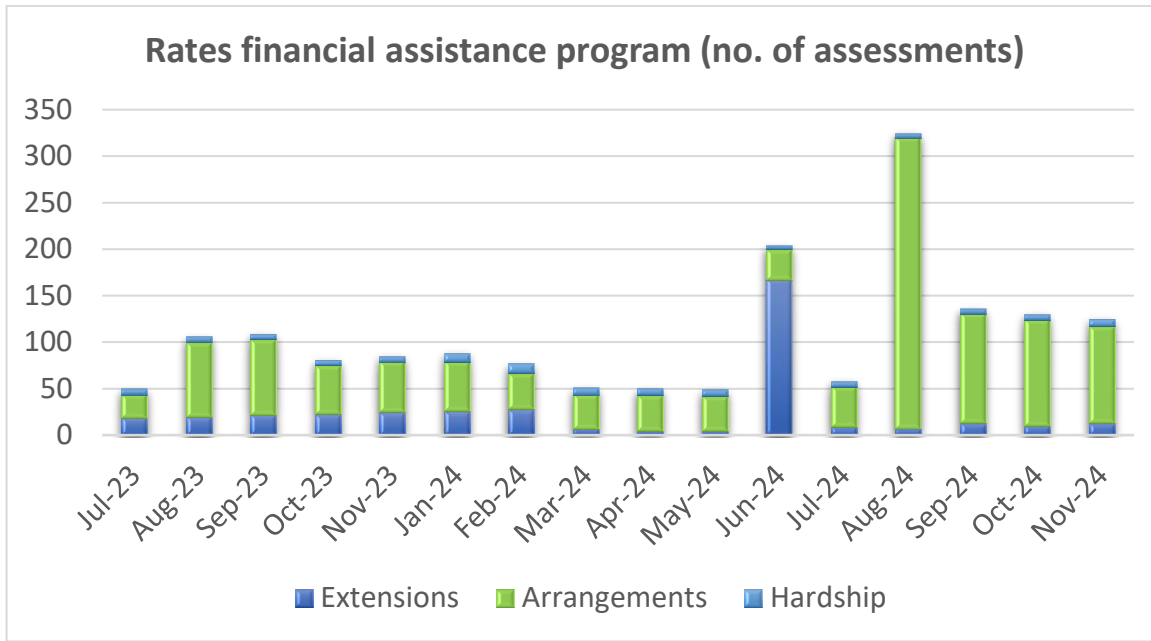
The number of debts outstanding over 90 days has decreased by 4 to 23 from October. The value of debt outstanding has decreased by \$6K to \$34.7K due receiving funds for Room Hire.



Payment of Rates

Rates Arrears of 4.3% at the end of November reflects arrears payments associated with the first two Quarter's invoices for this financial year. Rates arrears are \$143,593 higher than compared to November 2023. There is a continued focus on following up all rates arrears.

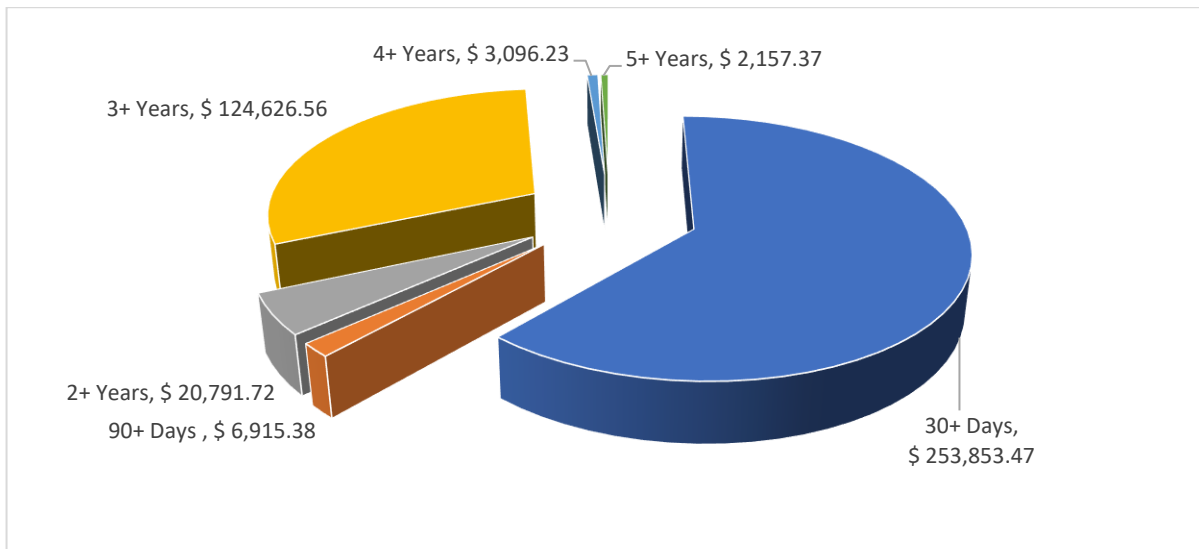




Debt Collection with Midstate Credit Collect

The number of active files at Midstate Credit Management is 111, down from 128 in October with 14 files having been recovered. There is currently \$411,441 sitting with Midstate out of a total \$772,916 rates arrears.

The age and \$ amount sitting with Midstate are broken down in the chart -

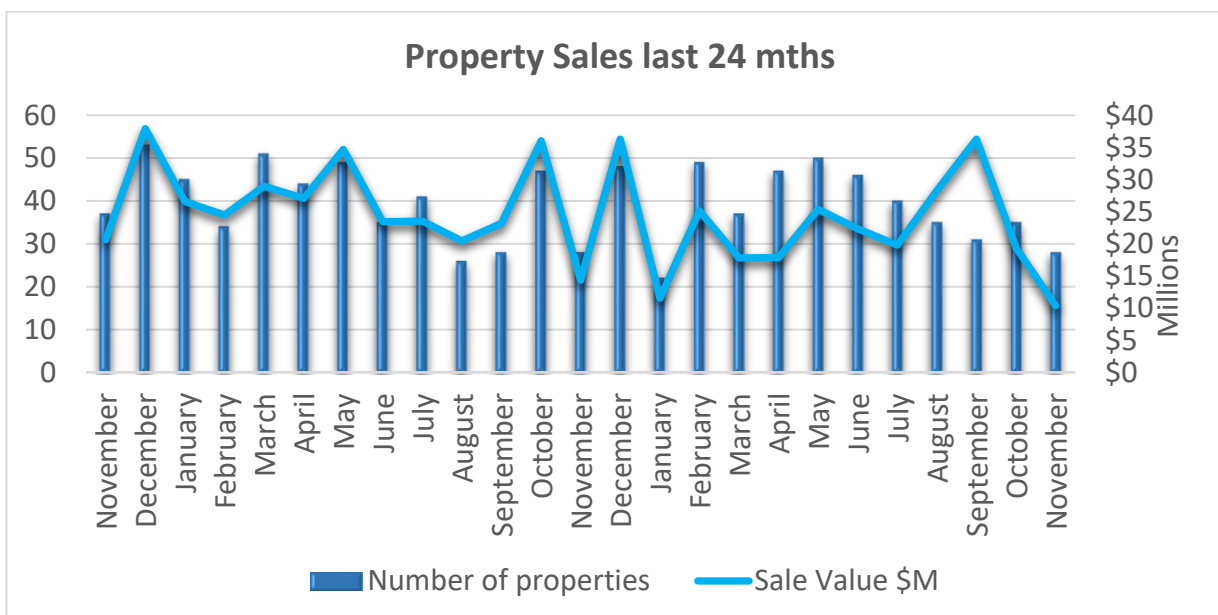
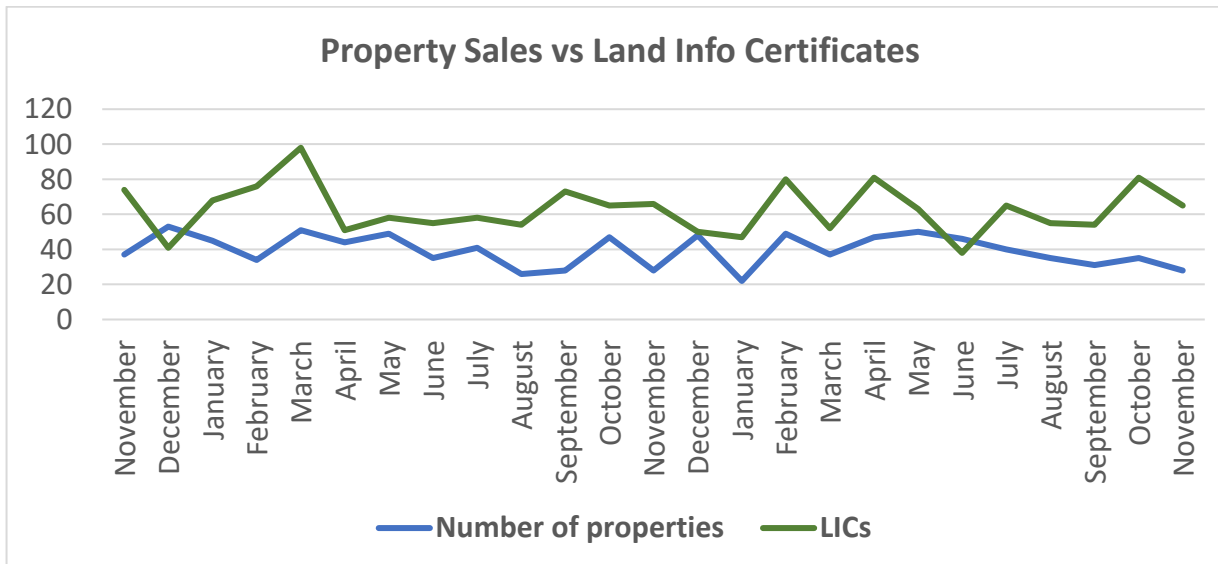
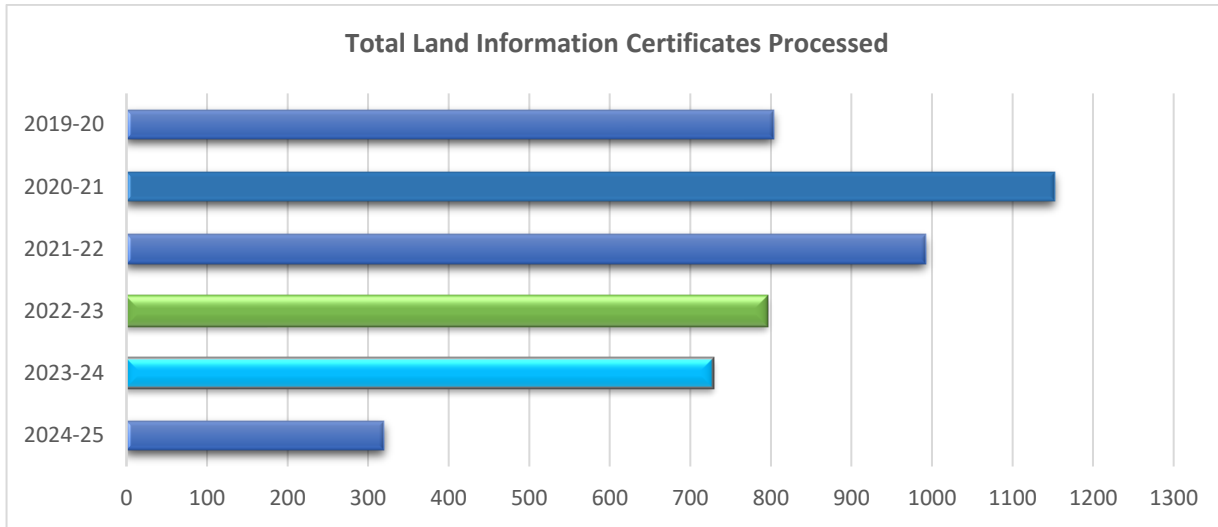


Property sales data

The number of Land Information Certificates (LICs) processed annually and year to date are shown below. LIC's are provided by Council to property conveyancers to assist in calculating property settlement payments in relation to Council rates and charges outstanding against a property being bought/sold.

The volume of LIC's processed can provide an indicator of the buoyancy of the property market. The number of LICs processed in November is 65, which compares to 66 in the prior year. The

processing of certificates for the year to November is 320, which is 4 higher than the previous year result.



10. Field Services

Parks and Gardens

CRMS – 6 raised and 5 closed out, with 1 remaining.

- ▶ Irrigation repairs – Highett St, Shire Offices, Bonnie Doon, and major repair on leaking pipe in Botanic Park, Mansfield Rec. Reserve
- ▶ Mowing – Merton, Bonnie Doon, Maindample, Mansfield township, Goughs Bay, Macs Cove, Jamieson
- ▶ Brush cutting – Jamieson, Maroondah Hwy, Lords Oval boundary, Mansfield Rec. Reserve boundary
- ▶ Spraying – High St roundabout outside beds, Botanic Park tree rings and beds
- ▶ Mulching – High St carpark, Botanic Park
- ▶ Fertilising Rec. Reserve and College Park oval
- ▶ Aerating Rec. Reserve and College Park oval
- ▶ Watering – trees and shrubs
- ▶ High St roundabout – weeding annual beds
- ▶ Annual changeover – Police monument, memorial, ski statue
- ▶ Roundabout changeover – remove pansies and replace with Salvias, Geraniums and petunias. Prepare beds and fertilise
- ▶ Tree workshop with Ben Kenyon
- ▶ Burials/Ashes internments – 3
- ▶ Mowing/brush cutting Mansfield cemetery old section
- ▶ Pruning – Kidston Parade (Capital works project), Maroondah Hwy, High St
- ▶ Pool – mowing, brush cutting, irrigation



Roads Crew

CRMS for October were 44 in total, of which 34 were closed during the month.

Grading km total for the month was 31.4km which is a good outcome considering some plant issues and rain events during the period. Total for the year at the end of November is 459.9 kms which is slightly below for the same time last year.

- ▶ General urban maintenance
- ▶ Signage installation on Withers Lane, new signs and poles
- ▶ Fire Plug Maintenance Program
- ▶ Traffic Management Events
- ▶ Street Sweeping in CBD and Jamison
- ▶ Pot-holing Star of the Glen Rd
- ▶ Tree work at Fern St, Bunstons Rd
- ▶ Bollard installation at Lords Reserve oval and Botanic Park
- ▶ Screenings on Cambatong and Wairere Rd in recent large rain events
- ▶ Reinstatement of Howes Creek Rd drainage

Backhoe and Excavator work:

- ▶ Licola Rd
- ▶ Goughs Bay area
- ▶ Mansfield CBD
- ▶ Bonnie Doon
- ▶ Howes Creek Rd
- ▶ Tolmie Mahaikah Rd
- ▶ Spring Creek Rd

Roadside grass slashing & shrub clearing

- ▶ Three Chain Rd
- ▶ Graves Rd
- ▶ Rifle Butts Rd
- ▶ Monkey Gully Rd
- ▶ Old Tolmie Rd
- ▶ Midland Hwy



- ▶ Dead Horse Lane
- ▶ Old Saleyards
- ▶ Wairere Rd
- ▶ Stock Route

Grading:

- ▶ Cambatong Rd
- ▶ Olivers Rd
- ▶ Aldous Rd
- ▶ Greens Rd
- ▶ Spring Creek Rd
- ▶ Blackwood Lane
- ▶ Delatite Lane
- ▶ Wairere Rd
- ▶ Tolmie Mahaikah Rd

Asset Maintenance:

- ▶ Management of pool contract
- ▶ Initiate Request for Quote for a panel of contractors for Building Services
- ▶ Management of MKS cleaning contract
- ▶ Repairs to water damage along wall of Youth Centre
- ▶ RFQ and award of contract for resealing of 3 surfaces: Alex Pullin Stadium, Mansfield Sporting Complex and Bonnie Doon Hall
- ▶ Assisting with grant application for pool roof



11. Community Health and Wellbeing

Maternal and Child Health

The Maternal and Child Health MCH service will provide a \$10,000 scholarship for an eligible Registered Nurse and Midwife to complete additional tertiary study to become a MCH Nurse through workforce funding provided by Department of Health. Recruitment is still open.

Maternal and Child Health (MCH)		
Indicator/measure	November 2024	2024-25 YTD
Birth notices	5	28
KAS visits	59	327
Enhanced MCH - target 1413 hours	37.31	134.06
Sleep and settling – target 48 hours	1	4.34
Family Violence consultations – 14 fully funded	1	2
Group Hours	11.25	34
Flexi Hours (additional and telephone consultations and community strengthening)	14.42	78.47

Supported Playgroups

There are currently four playgroups operating with increasing participants in all playgroups. A recent staff change has meant that Bracks Bridge playgroup will not operate for the rest of this year.

Integrated Family Services

In November Integrated Family Services have been working on a Cyber Safety and Digital Citizenship project, which brings in experts and is aimed to have a Shire wide impact. Staff have been working with families experiencing issues such as family violence, mental illness, adolescent behaviour, and disability. Staff are also engaging in training that will equip them to deliver parenting and other programs in Mansfield schools in 2025.

- ▶ Service hours November: 138.15
- ▶ Service hours year to date: 873.40
- ▶ Target Hours per year: 2253.59

Community Strengthening

Community Networks and Wellbeing

Outlying Communities Infrastructure Fund

- ▶ 2024-25 Panel assessments completed. Council Report completed for Council Meeting 10 December.
- ▶ 2023-24 progress: Ancona Hall, Matlock Cemetery, Mansfield Motorcycle Club, Peppin Hub have provided acquittals. Awaiting Woods Point and Howqua Inlet to submit.
- ▶ Goughs Bay Progress Association had delays to their playground project due to several factors including, determining site location and community consultation via Engage, changes to the design of the footprint and securing fill for the site. They have asked for an extension to the 31 January 2025 to have the project completed.

Sports and Recreation

- ▶ Sports and Recreation reference group engagement plan approved. Promotion will commence in December.

Bonnie Doon Rec Reserve Community Reference Group

- ▶ Last meeting held on 20 November. Next meeting scheduled for 21 May 2025.

Gadhaba

- ▶ NAIDOC week 2025 plans have begun. Regular Gadhaba meetings will resume on 25 February 2025.

Social Inclusion Action Group

- ▶ Mansfield SIAG had a stall at the November Farmers Market to promote the group and funding opportunities with two group members and the coordinator in attendance. Sixteen people visited the stall, with community members providing suggestions on social inclusion initiatives they would like to see in the community. More stalls are to be planned for 2025 as it is a great way to engage with the community and promote the group and the work they do.
- ▶ Gadhaba Local Aboriginal Network awarded funding for initiatives up to \$20,000.00.
- ▶ The SIAG group is developing a Mansfield SIAG work plan to be completed before the end of the year.
- ▶ Planning for 2025 is taking place.
- ▶ Evaluation of the funding rounds for learnings and continuous improvement taking place.

Community Health and Quality

The Health and Quality Officer:

- ▶ Completed VicHealth Innovation Lab session online training.
- ▶ Facilitated the VicHealth 'This Girl Can' campaign week, which was very successful with 7 events over the week offered for free.
- ▶ Goulburn Valley Food Systems Strategy – this is a collaboration to develop a new strategic

plan within the GV public health unit.

- ▶ Women's Health Goulburn North East (WHGNE) Consultation: This was a Gender Equity snapshot to support development of the new Municipal Public Health and Wellbeing Plan which will form part of the new Council Plan.
- ▶ The 16 Days of Activism project commenced running from 25 November to 10 December to promote respect and the aim for Mansfield to be a safe place for everyone.
- ▶ Continuing the Fruit and Vegetables in school project.
- ▶ Commencing the Free Pads and Tampons project engaging with stakeholder and selected sites.

Volunteer Program

- ▶ Christmas Afternoon tea for mentors and learners for the L2P program, to be held at the VIC on 13 December at 2-3pm.
- ▶ Volunteers web page has been developed.
- ▶ Volunteer Position Descriptions have been developed and volunteer recruitment will commence soon.
- ▶ There will be a community bus for the Christmas Carols on Friday 6 December.

12. Library Services

Funding

Premiers Reading Challenge funding 2024-25 Funding Agreement submitted. This is a State Government program with an allocation of \$5,692 to purchase books for children and young adults.

Programs

Decorating the Library with paper chains for Christmas has commenced with many families participating in this daily community activity.



Other time allocated to programming this month has been invested in planning for the Christmas period and the summer school holidays. Coming up in December:

- ▶ Big Summer Read – a state-wide library program encouraging children to read over the school holidays.
- ▶ Preschool Christmas Storytime with live music and a visit from Santa.

Friends of Mansfield Library (FOML)

FOML held a very successful book stall during the long weekend raising over \$1200 and finding new homes for over 500 second-hand books.

Mansfield Library Victoria Facebook page

A snapshot:

- ▶ Followers – 1127
- ▶ Posts published – 23
- ▶ Views - 6574
- ▶ Engagement – 280

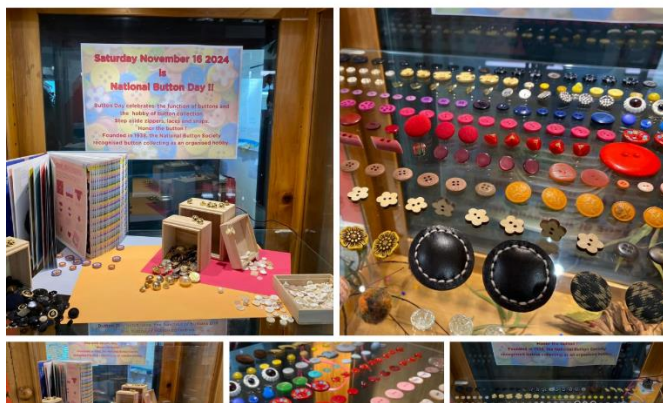
The Library's most popular posts for November:

Today is button day! To celebrate, we've showcased a collection of various buttons in our cabinet for the month of November 📁 😊

A special thank you to Loretta for lending us her beautiful collection!

Each month, the displayed items in the cabinet are rotated to highlight community works and collectables of all kinds. The cabinet is equipped with a lock to secure all items. If you know of anyone who would like to share their precious pieces, contact us on 03 5775 8621 or drop by the library to have a chat with one of our staff.

#loveforcommunity



You are invited to Mansfield Library's Christmas Preschool Storytime Celebration! 🌟 🎅 🎄 🌟

- 🎄 Friday 20th December at 10.30am - 12 noon
- 🎄 Enjoy stories, singing, moving, craft and a jolly visit from... Santa!
- 🎄 Bookings essential 👍

To secure your spot, contact the Library on 5775 8621, library@mansfield.vic.gov.au, or drop by during our business hours and one of our staff can assist 😊



Statistics for November 2024

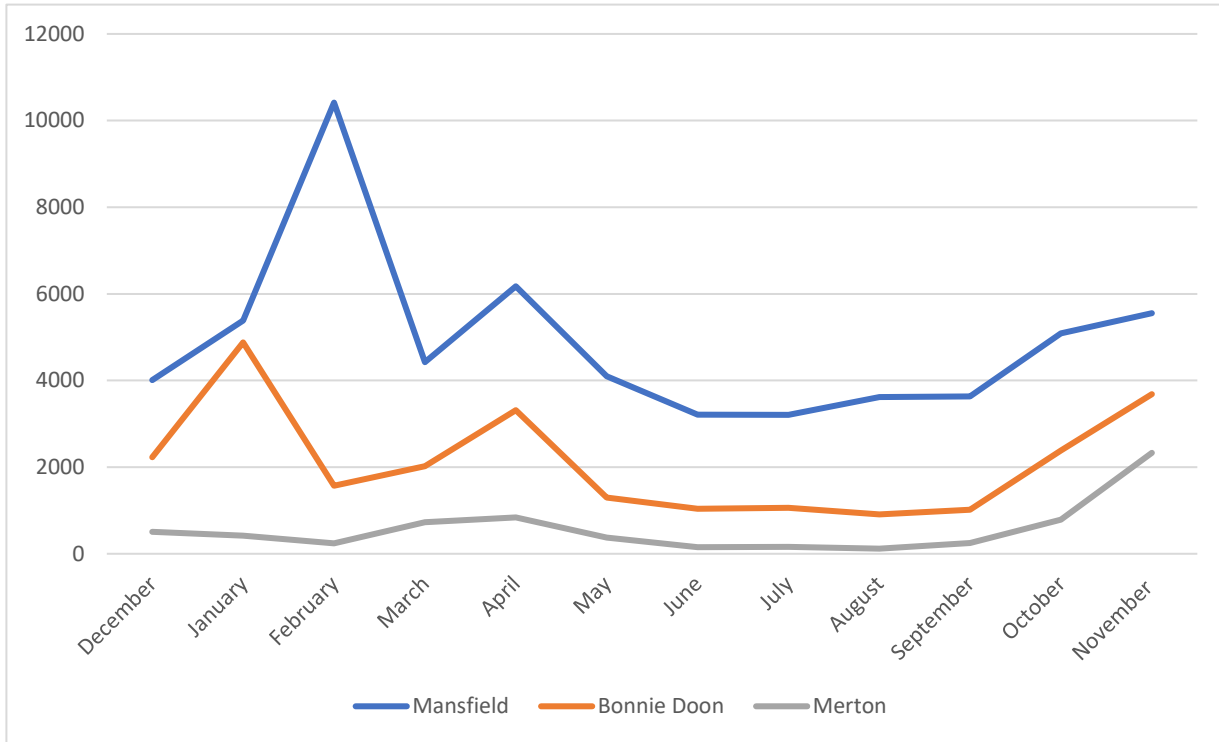
	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holds placed	New*
November	3291	3352	13	111	21	118	584	26
October	4016	4129	19	393	28	138	717	41
September	3761	3699	19	293	24	113	683	33
August	3924	4360	31	554	22	126	756	54
July	3786	4034	26	450	30	182	777	48
June	3574	3785	12	122	16	101	692	29
May	3744	4483	18	301	18	136	744	46
November 2023	4221	3904	21	455	24	112	484	65

NA – Not available at the time of the report

*New membership

13. Visitor Services

The Great Victorian Rail Trail (GVRT) Users

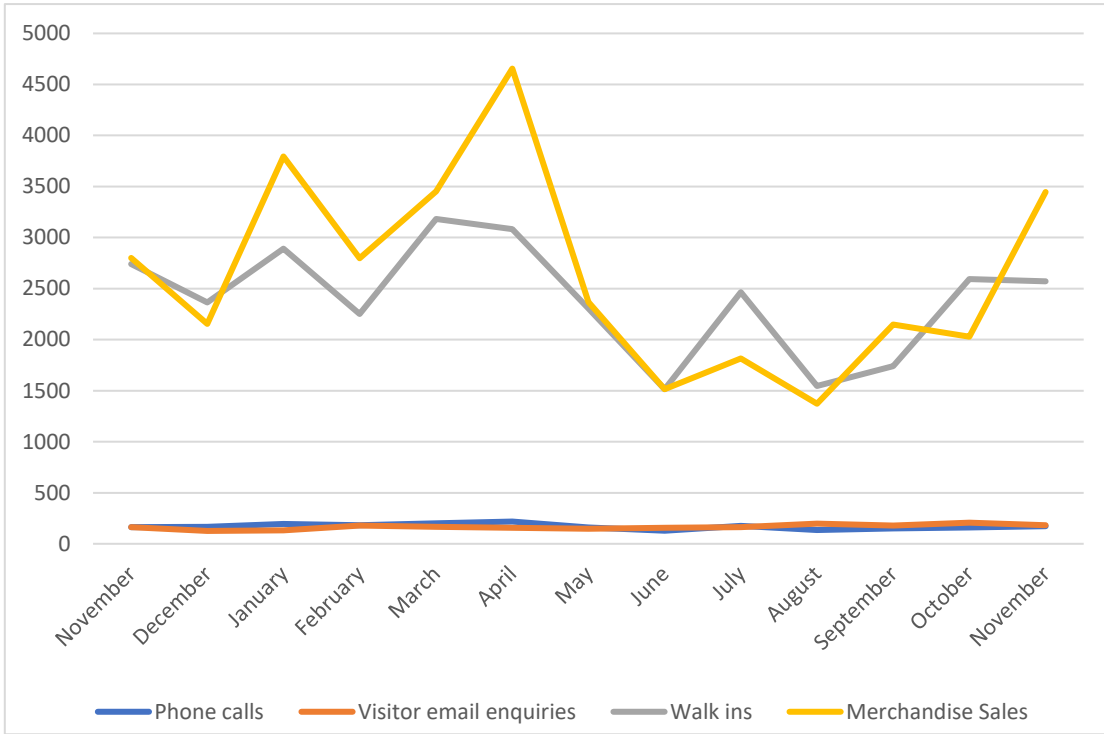


Location	November 2023	November 2024	+/-	YTD 24/25
Mansfield	4,058	5,551	+ 1,493	21,090
Bonnie Doon	2,335	3,683	+ 1,348	10,084
Merton	703	2330	+ 1,627	3,640
TOTAL	7,096	11,564	+ 4,468	34,814

The Great Victorian Bike Ride

Location	26 November – 01 December
Mansfield	2,245
Bonnie Doon	1,765
Merton	1,890

Visitor Information Centre (VIC) Stats



Monthly Figures	November 2023	November 2024	+/-	YTD 24-25
Walk In visitors	2,740	2,572	- 168	10,916
Retail Sales	\$2,799	\$3,444	+ \$645	\$10,810.13

Visitor Information Centre Officers track data on visitors to the centre via a survey questionnaire for each season, including their postcode of origin, whether it’s their first time to Mansfield, how long they’re staying, what activities they’re interested in and why they are in the Information Centre.

The report for the Spring season (September – November) is as follows;

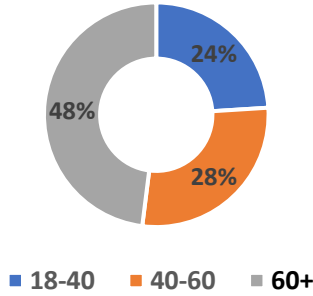
Total Responses - 1367

Victoria (VIC) appears to be the largest visitor origin based on the number of postcodes provided. Many of the postcodes are from regional areas in Victoria, such as Bendigo (3550), Ballarat (3243), and Geelong (3220), which indicates a strong regional interest in Mansfield.

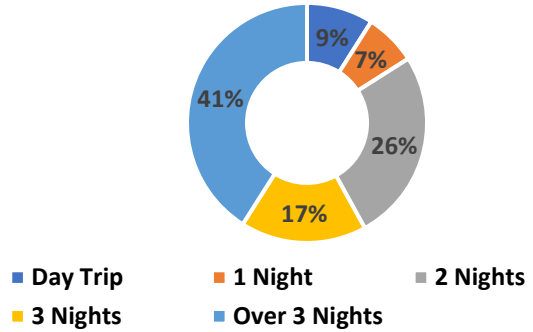
New South Wales (NSW) also shows a significant number of visitors, with a focus on areas like Sydney (2230) and regional locations like Wagga Wagga and Goulburn.

Further data is shown below:

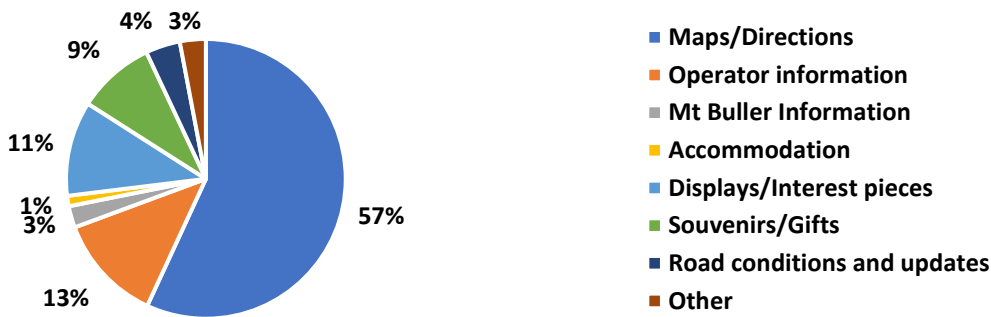
Age group visiting



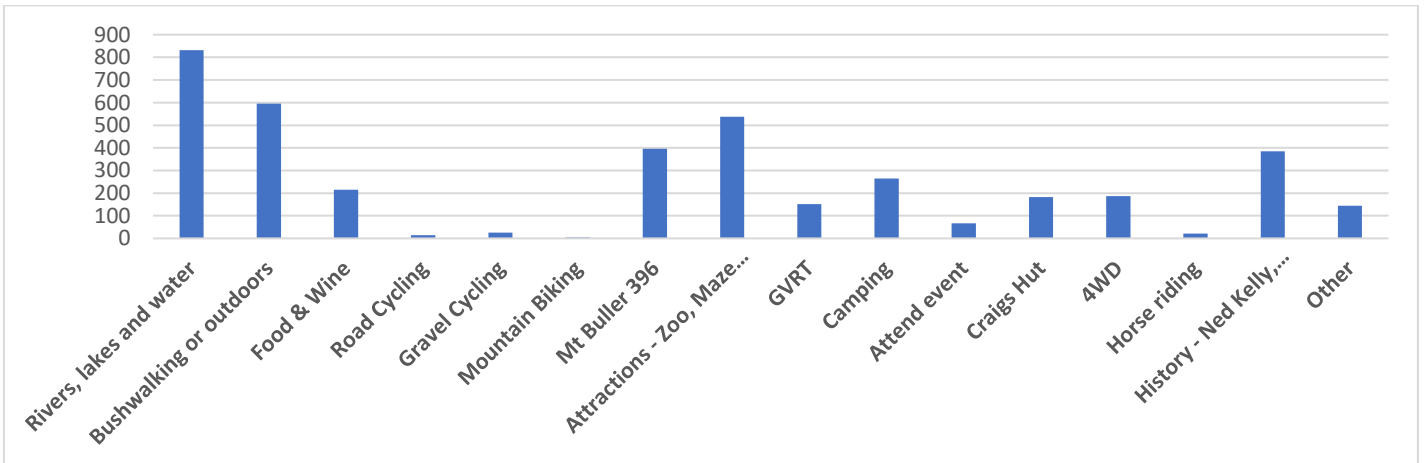
Length of stay



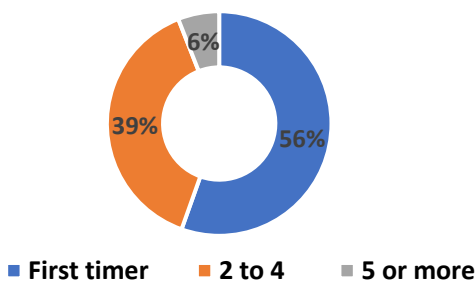
Reason for visiting information centre



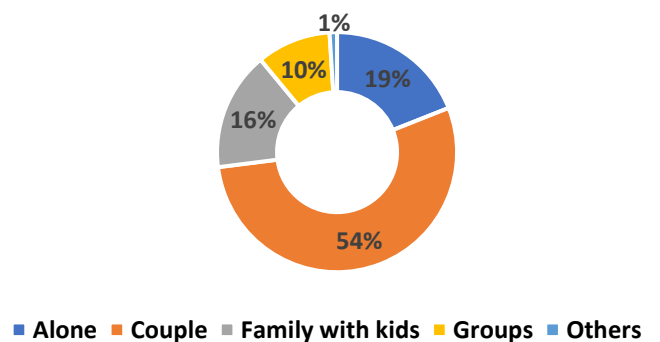
Top activities to do while visiting



How many times have you visited Mansfield?



Traveling Group



Events

Council Run Events

1 – 9 - High Country Festival

The High Country Festival encompasses several events, including Street Food markets, Rock Out Youth Music Festival, Torchlight Parade, Grand Parade and Futureproof youth market. Approximately 2,000 people attended the Festival overall. This represents an estimated decrease from last year by about 500 people. This is accounted for by an observed decrease in visitors over the long weekend, which is likely due to current cost of living pressures. Last year, feedback was provided by the community that High Street felt unsafe as a non-closed road during the entire event. Therefore, this year, High Street was closed for Friday night's festivities and for the Grand Parade. The closure will be reviewed for next year, as the closures caused some inconvenience for getting patrons into the area. A possible partial road closure changed timings for road closures and other safety measures will be considered as part of the review and assessment. The objectives of the event are to continue the long-running tradition (41 years) and to bring the community together. The event was successful in achieving these objectives.

23 - Goughs Bay Festival

The third Goughs Bay Festival in its current format saw very low attendance for a few reasons. Competing with the Mansfield Pony Club event and the Merrijig Campdraft as well as the Farmers Market saw numbers down. Hot, windy weather contributed to decreased attendance. Discussions with the Goughs Bay organising committee are underway to assess the continued viability of the event in its current date and format. In future, the possibility of a mid-January afternoon/evening event is being explored.

27 – 29 Great Victorian Bike Ride

The Great Victorian Bike Ride had their rest day in Mansfield for the 40th year of the event, arriving on Wednesday afternoon and leaving Friday morning. All accommodation providers were completely booked out, which reflects the positive impact on local economic stimulation this event provides. While many of the participants camped at the showgrounds, the wet weather drove visits to hospitality and accommodation providers.

Council organised a network of shuttle buses from Wednesday afternoon into the evening to take people to dining venues, driving further economic benefit to local providers.

On the rest day shuttles continued around town and out to Buller Road, Delatite Winery, Mansfield Zoo, Goughs Bay Maze and Jamieson township. All were well utilised with three 57 seat bus loads heading out to Jamieson, as well as the shuttles being full around town all day. A High Street hub was established with additional food options, music and massage tents from local health providers. These were booked out all day.

Young people participating in the event were well looked after with a pool party hosted by the youth team with free entry, inflatables and sausage sizzle. The Youth Centre was also open and received over 80 visitors.

Feedback from Bicycle Network and riders was overwhelmingly positive with many stating it was the best rest day in the history of the event. Feedback from riders indicated over 60% return to a

town along the ride. Making a good impression for the rest day therefore further increases the visitation and boost to the local economy this event provides.

Estimates indicate that this event resulted in an additional \$270,000 being injected into the local economy using economy.id event impact profiling. This is an average of daily retail spend and doesn't include the additional economic benefit of local providers for wastewater, hire of showgrounds and pumping, among other services.

Council Supported Events

Council supported these community events through the month of November.

Date	Event	Council support	Community lead
1 Nov	<i>Breakfast on the lawn</i>	Supplied tables, chairs and bins	Mansfield Autism Statewide Services (MASS)
2-3 Nov	MOST (Mansfield Open Studio Trail)	\$1500 sponsorship of event plus traffic control assistance	Arts Mansfield
2 Nov	FutureProof Market	Council's youth team ran the event	Youth Advisory Group
16 Nov	Mansfield Show	Waste service (extra bins) and traffic management setup	Mansfield Agricultural and Pastoral Society (Mansfield A&P)
17 Nov	Mansfield Holistic Expo	Worked with event organisers for locations, marketing and catering assistance	Body & Soul Holistic Expos
18 Nov	<i>ACBG Car Show</i>	Mansfield Shire Youth organised music and rotary BBQ for car show	Australian Clubman Builders Group
23-24 Nov	<i>Merrijig Campdraft</i>	Organised generator hire due to power outage during event	Merrijig Campdraft Association Inc.
23-24 Nov	<i>Mansfield Pony Club Event</i>	Organised traffic management, water carts and waste	Mansfield Pony Club
29 Nov	<i>WiNE AGM</i>	\$200 for printing costs	Women in North East

Upcoming Events

December	January	February	March
6 – Community Christmas Picnic 7 – Merton Skate Park Opening Jam 15 – Youth Arty Awards	25 – Horsepower In The High Country 26 – Australia Day Ceremonies 31 – OzCarfest Begins	31 Jan – 2 Feb - OzCarFest 8 – Tolmie Sports 9 – Merton Show N Shine	2 – Tour De Trail 7 – 9 – Mansfield Pottery Festival 8 – Merrijig Rodeo 8 – 9 – Stockdogs 22 – Lake High 22 – 23 – VIC Downhill Series 29 – 7 – Toyota Landcruiser Club National Gathering

Youth**Future Proof Program**

The Future Proof program began in 2021. The conclusion of the 3 year program is the end of this year.

The program has now accomplished the most Diplomas and Trainees signed up and has one of the highest numbers of youth participation across the board. More than 300 young people have participated in short courses, including First Aid, white card, defensive driving and chainsaw courses. The Youth Advisory Group received funding, various events including youth camps and a veggie garden at the Youth Centre. There are also some longer certificates that are funding Diploma level courses, such as Human Resources, Animal Regulation and Management and Agriculture based diplomas.

Mansfield Shire Council's acquittal and accounting work has been of a high enough standard that it is being used as an example for other local government participants, reflecting the depth of reporting and understanding of the project's budget and requirements.

(CREATE)

CREATE program (Community REbuilding through Art Training and Education).

With funding from Future Proof, the CREATE program was established to provide a range of art and art therapy opportunities to youth.

A range of projects in this program are currently underway including:

- ▶ Pottery Scholarship applications are underway and will be awarded at the Youth ARTY awards on 15 December.
- ▶ Bus Shelter art project in Macs Cove & Goughs Bay was completed in November.
- ▶ A mural on the side of the Jamieson General Store was completed in November.

- ▶ The Youth Advisory Group and the Hands On class from the Mansfield High School have undertaken a project in the rear garden of the Youth Centre installing new veggie patches and garden beds and a smaller garden shed. This initiative has been led by our Youth Advisory Group and utilises Future Proof funding to improve spaces where young people gather.

Course	Upcoming	Completed Jan - Dec
First Aid	0	70
CPR	0	13
Defensive Driving	0	80
Marine Course	0	46
White Card	0	46
Food Safety	0	8
Chainsaw Operations	0	6
Chemical Safety	8	0
Mental Health First Aid	0	Rescheduled
Potential Diplomas and other short courses under investigation	0	4 underway
Trainees – HR, Local Laws, Youth Peer Support	0	3
Additional courses being added – Forklift, Working from heights, Underground cable detection		
Totals	8	276

Youth Centre

Youth Advisory Group (YAG)

Youth Advisory Groups (YAGs) create opportunities for young people to develop partnerships with leaders of organisations and government departments and share decision-making processes. Young people provide unique and valuable perspectives that many adults may not have considered. Through Future Proof Funding an established YAG is meeting fortnightly to provide advice, direction and influence over the programs offered through youth services.

YAG have established a youth garden at the rear of the Youth Centre. Building and planting out two large vegetable gardens to grow produce for future cooking programs.

The Future Proof youth market on Saturday during the High Country Festival on 2 November was a great success with young people selling goods they had made and making over \$800 collectively.

Within the past year, Council has surpassed its peers in the numbers of young people trained through the Future Proof program. The three-year program is still underspent by many other councils. However, Mansfield Shire Council has delivered more than 300 trainees through courses in this past 12 months alone.

FReeZA Committee

The FReeZA Committee ran the Rock Out concert as part of the High Country Festival. A well run event with young people involved in each step of the planning and delivery of the concert.

Music Room

Consistent usage of the music room has continued with bookings most afternoons taking place as many bands rehearse. This initiative is connecting with the 15+ age range of the youth program which is a difficult age group to engage. Recording facilities are also available to record their performances.

14. Communications

Media releases

The 14 media releases below were generated and distributed. All media releases are also published via Council's website and promoted via social media.

- ▶ Seniors Festival 2024
- ▶ National accreditation for Mansfield's Visitor Information Centre
- ▶ Get ready for Fire Danger Season as inspections begin
- ▶ Better footpath connections in Mansfield's west
- ▶ Melbourne Demons coming to Mansfield
- ▶ 2023-24 local government performance reporting
- ▶ Celebrating 200 years of exploration: Hume and Hovell's journey through Merton and Barjarg
- ▶ Sealing upgrades on James Street completed
- ▶ Women and girls get active for "This Girl Can"
- ▶ Young people lead new look for Howqua and Macs Cove bus stops
- ▶ Council speed dating a success
- ▶ Mayor and Deputy Mayor elected for new Council
- ▶ Merton Skate Jam Grand Opening
- ▶ Mayor's report
- ▶ An additional news story was shared on Council's website only.
- ▶ Council Endorses 2023-24 Annual Report

Comments to media

Responses to media enquiries were provided on the following topics:

- ▶ Mansfield Recreation Reserve goalposts
- ▶ Dog attacks in Victoria
- ▶ Great Victorian Bike Ride
- ▶ Mansfield Shire Youth Halloween walkthrough
- ▶ Station Precinct funding announced
- ▶ "This Girl Can"

Cr Rabie also attended the following radio interviews:

- ▶ ABC Radio Shepparton, regarding the Mayoral election
- ▶ ABC Goulburn Murray, regarding the Local Government Funding and Services Inquiry

Social media

Statistics on Council's Facebook page activity are provided below:

	August	September	October	November
▶ Reach:	28,830	49,204	11,663	19,900
▶ Followers:	7,136	7,153	7,181	7,201
▶ Content interactions:	373	1,450	341	1,435
▶ Link clicks:	63	239	95	400

Information on the month's top-performing posts is provided below:



Congratulations and welcome to the new Councillors, who were sworn in today at a ceremony with family and friends present. Pictured from left to right: Cr Steve Rabie Cr Mandy Treasure Cr Tim Berenyi Cr Bonnie Clark Cr James Tehan We look forward to working with this Council as we continue to serve our community over this next four year term.

Photo - Tues, 12 Nov

Views Reach Interactions
8,662 3,122 168



Want to collect some pansies from the roundabout display? 🌸 On Monday 18 November, we'll be starting the process of getting the roundabout garden ready for the summer display of salvias, geraniums and petunias that will go in over the week. We reuse the daffodil and tulip bulbs, storing them in our nursery for use in next year's winter...

Photo - Tues, 12 Nov

Views Reach Interactions
6,191 3,001 69



Congratulations to Cr Steve Rabie who was re-elected as Mayor and Cr James Tehan as Deputy Mayor. This is the first Mayor and Deputy Mayor election for this Council and each will serve for a 12-month term. The election process took place tonight, during Council's first meeting for their term.

Photo - Tues, 26 Nov

Views Reach Interactions
2,670 1,357 48



It's official: The Melbourne Football Club are coming to Mansfield! They'll be visiting schools and doing clinics for juniors, among other community engagement initiatives. We are excited to host them and grateful to the Mansfield Football Netball Club for the great opportunities this presents for our young and aspiring players.

Photo - Tues, 12 Nov

Views Reach Interactions
2,959 1,684 45

Engage Mansfield

Community engagement is undertaken primarily via the online platform Engage Mansfield.

In November the platform received 565 visits, 0 contributions and recorded 1 new registration.

No community engagement activities were done in the election period. One community engagement page has been started since then, relating to development of Local Emergency Action Plans for Tolmie and Goughs Bay and being published in late November.

YouTube

Council meetings are streamed live on YouTube. The 26 November meeting had 65 views. For comparison, views averaged roughly 30 for meetings during the election period, and over 100 earlier in 2024.

15. Digital Transformation Project

Information/Records Management

Mansfield will be going live with SharePoint on 9 December. Murrindindi went live on 25 November and are currently in the testing phase. The rollout of training on SharePoint for Mansfield is mostly complete and the move of data from the network drives is another progressive step to an improved technology platform.

The validation of artefacts (documents, etc.) already taken from TRIM to SharePoint is nearly complete, with the outstanding documents and updates to be moved over the weekend prior to 9 December. It's been a long journey, but now the move for Mansfield to SharePoint is imminent, and the remaining CODI councils of Benalla and Strathbogie will follow shortly thereafter.

Planning, Building and Regulatory

The Planning and Building Modules are now live for Mansfield, with Regulatory now expected to be delivered early in the new year.

The last two councils to go live with Planning are Benalla and Strathbogie and these are expected in the start of December. There is still some work to be done on the Regulatory component before it will be ready for release for general use. Mansfield is expected to go live with the Regulatory module in Feb 2025..

The teams continue to work through the logged issues across all the Greenlight modules to ensure they are resolved as soon as possible.

Enterprise Resource Planning (Authority Altitude)

The Civica ERP (enterprise system) implementation continues according to plan. There are a lot of areas to cover, with participation of staff from multiple parts of the councils as requirements are clarified. With four councils working together, across each of the streams, namely Rates/General Ledger, HR/Payroll, and CRM. The stream leads continue their efforts to ensure their streams can maximise the return from implementing a new system.

Murrindindi will be first to go live with this new version of Civica (Authority Altitude), given they are already the Civica system. This will happen in the first half of 2025 with the other councils following in the fourth quarter of 2025. More specific dates will be known as the time gets closer.

In the last few weeks there has been considerable work to review what integrations may be required between the different systems as Mansfield moves from a Synergy centric system to Civica combined with Greenlight at the core.