

## PERFORMANCE STATEMENT (ANNUAL REPORT INSERT)

## Sustainable Capacity Indicators

For the year ended 30 June 2023

Indicator / measure [formula]	Results				Comment
	2020	2021	2022	2023	
<b>Population</b>					
<i>Expenses per head of municipal population</i> [Total expenses / Municipal population]	\$2,330.86	\$2,567.76	\$2,600.31	\$2,584.90	
<i>Infrastructure per head of municipal population</i> [Value of infrastructure / Municipal population]	\$17,870.97	\$17,996.66	\$18,531.83	\$18,757.12	
<i>Population density per length of road</i> [Municipal population / Kilometres of local roads]	10.96	11.32	11.67	12.27	
<b>Own-source revenue</b>					
<i>Own-source revenue per head of municipal population</i> [Own-source revenue / Municipal population]	\$1,759.02	\$1,752.48	\$1,773.72	\$1,877.40	
<b>Recurrent grants</b>					
<i>Recurrent grants per head of municipal population</i> [Recurrent grants / Municipal population]	\$589.77	\$514.78	\$683.26	\$604.67	The fall in recurrent grants per head of municipal population (\$78.6 per head) is due to a decline in recurrent grant revenue and an increase in population with relative contributions to the variance of 47% and 53%.
<b>Disadvantage</b>					
<i>Relative Socio-Economic Disadvantage</i> [Index of Relative Socio-Economic Disadvantage by decile]	7.00	7.00	7.00	8.00	
<b>Workforce turnover</b>					
<i>Percentage of staff turnover</i> [Number of permanent staff resignations and terminations / Average number of permanent staff for the financial year] x100	10.7%	17.8%	27.9%	21.5%	There was an increase in staff turnover due to the cessation of Home and Community Care services on 30 June 2022. However the decrease can also be attributed to a significant effort over the past 12 months to build a positive workplace culture. In addition, there has been the introduction of a new and comprehensive recruitment and onboarding program.

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## Service Performance Indicators

For the year ended 30 June 2023

Service/indicator /measure [formula]	Results				Comment
	2020	2021	2022	2023	
<b>Aquatic Facilities</b>  <b>Utilisation</b> <i>Utilisation of aquatic facilities</i>  [Number of visits to aquatic facilities / Municipal population]	1.82	1.26	0.87	0.91	
<b>Animal Management</b>  <b>Health and safety</b> <i>Animal management prosecutions</i>  [Number of successful animal management prosecutions / Number of animal management prosecutions] x 100	0%	0%	0%	0%	
<b>Food Safety</b>  <b>Health and safety</b> <i>Critical and major non-compliance outcome notifications</i>  [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100	31.25%	97.37%	94.29%	97.37%	
<b>Governance</b>  <b>Satisfaction</b> <i>Satisfaction with council decisions</i>  [Community satisfaction rating out of 100 with how council has performed in making decisions in the interest of the community]	48	56	57	54	

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<b>Libraries</b>					
<b>Participation</b>					
<i>Active library borrowers in municipality</i>	17.28%	15.10%	13.50%	12.45%	
[Number of active library borrowers in the last three years / The sum of the population for the last three years] x100					
<b>Maternal and Child Health (MCH)</b>					
<b>Participation</b>					
<i>Participation in the MCH service</i>	83.65%	87.23%	83.01%	85.85%	Increase in participation has been noted
[Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100					
<b>Participation</b>					
<i>Participation in the MCH service by Aboriginal children</i>	90.91%	83.33%	100.00%	100.00%	Excellent participation consistent with previous year
[Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100					
<b>Roads</b>					
<b>Satisfaction</b>					
<i>Satisfaction with sealed local roads</i>	49	57	57	49	The result appears to have been affected by condition issues on roads managed by DoT. Feedback from the community has highlighted this issue.
[Community satisfaction rating out of 100 with how council has performed on the condition of sealed local roads]					
<b>Statutory Planning</b>					
<b>Decision making</b>					
<i>Council planning decisions upheld at VCAT</i>	0.00%	100.00%	100.00%	0.00%	No planning decisions were determined at VCAT
[Number of VCAT decisions that did not set aside council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100					
<b>Waste Collection</b>					
<b>Waste diversion</b>					
<i>Kerbside collection waste diverted from landfill</i>	35.58%	35.02%	33.92%	32.12%	
[Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100					

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## Financial Performance Indicators

For the year ended 30 June 2023

Dimension/indicator/measure	Results				Forecasts				Material Variations and Comments
	2020	2021	2022	2023	2024	2025	2026	2027	
<b>Efficiency</b>									
<b>Expenditure level</b>									
Expenses per property assessment [Total expenses / Number of property assessments]	\$2,720.43	\$3,027.63	\$3,165.88	\$3,333.88	\$3,119.13	\$3,190.75	\$3,283.13	\$3,365.13	
<b>Revenue level</b>									
Average rate per property assessment [Total rate revenue (general rates and municipal charges) / Number of property assessments]	\$1,536.76	\$1,563.29	\$1,594.13	\$1,637.25	\$1,735.75	\$1,814.50	\$1,890.25	\$1,968.00	
<b>Liquidity</b>									
<b>Working capital</b>									
Current assets compared to current liabilities [Current assets / Current liabilities] x100	303.57%	296.57%	252.73%	194.62%	296.37%	250.92%	239.98%	232.01%	The prepaid grants liability balance increased by \$3 million (134% increase) in 2022-23 compared to the prior year.
<b>Unrestricted cash</b>									
Unrestricted cash compared to current liabilities [Unrestricted cash / Current liabilities] x100	18.95%	17.11%	42.23%	-54.62%	0.00%	0.00%	0.00%	0.00%	This indicator does not include other financial assets (including investments) of \$16.4 million. Including \$16 million of unrestricted investments in the unrestricted cash balance the result would be 83.37%.
<b>Obligations</b>									
<b>Loans and borrowings</b>									
Loans and borrowings compared to rates [Interest bearing loans and borrowings / Rate revenue] x100	14.81%	12.98%	28.87%	27.19%	22.77%	19.07%	15.53%	12.13%	
Loans and borrowings repayments compared to rates [Interest and principal repayments on interest bearing loans and borrowings / Rate revenue] x100	2.25%	1.94%	0.66%	1.24%	3.79%	3.61%	3.47%	3.32%	The Council took out a new loan late in the 2021-22 financial year.
<b>Indebtedness</b>									
Non-current liabilities compared to own source revenue [Non-current liabilities / Own source revenue] x100	14.84%	13.98%	28.70%	31.19%	21.33%	18.96%	15.61%	12.23%	
<b>Asset renewal and upgrade</b>									
Asset renewal and upgrade compared to depreciation [Asset renewal and asset upgrade expense / Asset depreciation] x100	63.09%	116.42%	162.01%	183.07%	180.64%	145.12%	135.28%	138.53%	Council continues to increase its investment in infrastructure asset renewal.

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<b>Operating position</b>								
<b>Adjusted underlying result</b>								
<i>Adjusted underlying surplus (or deficit)</i>	2.44%	-1.50%	1.16%	2.71%	5.74%	3.35%	3.90%	4.78%
[Adjusted underlying surplus (deficit)/ Adjusted underlying revenue] x100								
								Rates and charges revenue growth was greater than the increase in controllable costs.
<b>Stability</b>								
<b>Rates concentration</b>								
<i>Rates compared to adjusted underlying revenue</i>	65.09%	62.03%	59.05%	61.08%	67.24%	70.38%	70.82%	71.27%
[Rate revenue / Adjusted underlying revenue] x100								
<b>Rates effort</b>								
<i>Rates compared to property values</i>	0.38%	0.37%	0.34%	0.27%	0.24%	0.25%	0.25%	0.25%
[Rate revenue / Capital improved value of rateable properties in the municipality] x100								
								Increasing property values in a rate capped environment contribute to this outcome